Getting Started: ResNet Wired

Windows 10/10.1

The information in this guide will assist Windows 10 users to set up their device for use on ResNet Wired.

1. Right click on the **Internet options** icon in the taskbar and then **Open Network and Sharing Centre**.

2. When the **Network and Sharing Centre** window opens, click on **Change Adaptor Settings**.

3. Double-click on **Ethernet** and the **Local Area Connection** window will open.

4. Click on the Properties button in the Window that appears.
5. When the properties window opens
   - **Untick Internet Protocol Version 6.**
   - Make sure **Internet Protocol Version 4** is **ticked**.
   - Highlight or click on **Internet Protocol Version 4** and click on **Properties**.

![Properties Window](image)

6. Make sure that **Obtain an IP address automatically** is **ticked** on both boxes. Click on **OK** to close this screen and save the changes.

![Internet Protocol Properties](image)

7. You will return to the previous screen. Click **Close**.
Connecting to ResNet Wired

8. Plug-in your network cable from your device to the network socket on the wall and open a web browser such as Internet Explorer.

9. Your browser should automatically open a ResNet Login webpage. If another page or a blank page is shown, type www.surrey.ac.uk in the address bar and press enter. This will then open the ResNet Login page.

10. Follow the on-screen instructions when prompted to register your computer.

11. That’s it! You should now be connected to the ResNet Wired service.

Need Help?
Arrange for a ResNet Advisor to visit you in your room from Monday to Friday between 5pm and 8pm. To request a visit complete a ResNet Form available from your Court Reception. Alternatively call 01483 689898 to complete a form over the phone.