Advanced Communication Skills
Module Code NURM105

Credits / Level of Study 15 credits / Level 7

Module Aims
Implement effective communication strategies to enhance the physical and emotional well being of patients and their carers.

Learning Outcomes
• Evaluate the evidence base of effective communication as well as barriers to communication in different health care contexts.

• Demonstrate skill in facilitating and assessing patients’ expression of their physical problems, psychosocial concerns and worries.

• Reflect upon and critically appraise one’s own and others’ communication skills.

• Appreciate the need for professional support and clinical supervision.

• Critically evaluate the ability to work with issues of equality and diversity in communication.

Pre-requisites of Study
None

Delivery of Module
Teaching and learning will be achieved through interactive seminar/lectures and practical group work and exercises as well as SurreyLearn support.

Assessment
A critical appraisal of the student’s communication skills based on an audio-recording of an interaction/consultation involving a patient, carer or team member.

Word Count: 3,000 words

Key Information

Study Dates
May 2018: 8, 9
*Please check our website to ensure that there have been no revisions to the course dates listed

Location
Duke of Kent Building, University of Surrey

Cost £950.00

Module Leader
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How to Apply
Application forms can be printed from our website