Faculty of Health and Medical Sciences
School of Health Sciences

Higher Level Communication
Module Code NUR3206

Credits / Level of Study 15 credits / Level 6

Module Aims
To develop communication and assessment skills and to facilitate communication with patients and members of the health care team.

Learning Outcomes
On completion of the module, the student should be able to:

- Reflect critically on one’s communication skills when building rapport with patients and staff.
- Explore critically the theory and practice of communication, and relate to one’s own communication skills.
- Demonstrate skill in listening and facilitating patient’s expression of their physical problems, worries and concerns.
- Identify barriers to communication and how they can be overcome.
- Understand the need for support and clinical supervision.

Pre-requisites of Study
Evidence of ability to study at Level 6

Delivery of Module
Experiential learning, small group work, lecture and discussion.

Assessment
Audio recording of an interaction with a patient or staff member and a written critical reflection on the use of communication skills.

2,500 words (100%)