Innovations in Quality Improvement and Patient Safety
Module Code HCRM010

Credits / Level of Study
15 credits / Level 7

Module Aims
The students will learn about key analytical models and tools and apply these to real life case studies. The focus is on learning from errors and implementing and measuring change in practice. The ‘PDSA cycles’ and the WHO multi-professional curriculum to measure harm will be drawn upon to identify solutions and evaluate the impact on patient care.

The module aims to empower students to practice patient safety and risk management autonomously and accountably, within the confines of their role, in order to facilitate a culture of safety in their workplaces and to become patient safety champions.

Learning Outcomes
On successful completion of this module, students will be able to:
- Critically explore the patient and practitioner role in patient safety
- Critically evaluate the strengths and limitations of patient safety solutions
- Explore and analyse the key components of patient safety cultures
- Demonstrate in depth knowledge of how to lead and facilitate effective team-communication/team working

Module Content
Indicative content includes:
- Innovations and research in patient safety
- Patient Safety solutions and the organisational context
- How to measure quality improvement
- Improvement science
- Implementing quality care
- Plan Do Study Act (PDSA) cycles
- Inter-professional communication and team working
- Patient Safety Cultures
- Patient involvement in patient safety

Pre-requisites/co-requisites of study
None

Delivery of Module
The learning and teaching methods include:
- Lectures
- Workshops
- Scenarios
- On line tutorials
- E learning

Assessment
20 minute presentation to peers and a panel of University teachers and practice representatives of an innovative or new way of working to improve the safety and quality care in the students own area of healthcare practice

3000 word equivalent

Key Information

Study Dates
April 2018: 23, 30
May 2018: 14, 21
June 2018: 1, 4

*Please check our website to ensure that there have been no revisions to the course dates listed

Location
Duke of Kent Building, University of Surrey

Cost £950.00

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How to Apply
Application forms can be printed from our website