Transforming Services for Quality
Module Code HCR3008

Credits / Level of Study
15 credits / Level 6

Module Aims
This module aims to:
- Examine the current health and social care agenda
- Support students explore innovative new ways of working and how these could potentially improve the quality of care received by patients, clients, carers and the public.
- Students will be enabled to reflect upon and justify the need for effective change management and implementation.

Learning Outcomes
On successful completion of this module, students will be able to:
- Demonstrate knowledge and understanding of the current healthcare agenda and its impact on health and social care provision.
- Explore current innovative practice in health and social care delivery, relating to a specific area of practice.
- Critically assess the role of change in the process of innovation.
- Examine opportunities to overcome resistance and barriers to change.

Module Content
Indicative content includes:
- Exploring the challenges for modern healthcare provision
- Identifying opportunities to improve quality
- The concept of quality from differing perspectives
- Innovation and service redesign in practice
- Analysis of barriers to change
- Negotiating, influencing and managing change

Assessment
A summative assessment comprising of:
A proposal exploring the opportunities and challenges involved in transforming services for quality, within a specific area of healthcare.

Key Information
Study Dates
October 2018: 2, 3, 30, 31
November 2018: 20, 21

*Please check our website to ensure that there have been no revisions to the course dates listed

Location
University of Surrey

Cost £980.00

Module Leader
Karen Hughes
Tel: 01483 682939
Email: k.hughes@surrey.ac.uk

Post Registration Administration Team
Tel: 01483 684505
Email: postreg_admin@surrey.ac.uk

How to Apply
Application forms can be printed from our website