To show that you have permission to study at the University of Surrey, you are required to collect your Biometric Residence Permit (BRP) and present this to the University.

As you have presented your 30-day Visa to register for your programme you must go to Guildford Town Post Office which is our designated collection point with your Passport and Decision Letter from UK Visas & Immigration (UKVI) to collect your BRP.

Once you have collected your BRP from the Post Office, you must bring it to the Student Services Centre within 10 working days of your registration. Please see the map overleaf for walking directions from the Students’ Union to the Post Office. For information on bus services into Guildford, please visit arrivabus.co.uk

Guildford Town Post Office is open Monday to Saturday between 09:00 and 17:30.

Please ensure you present your BRP before the deadline or you will be removed from your programme of study and sponsorship of your Tier 4 visa will be withdrawn.
Walking Directions to Guildford Town Post Office

Once you have collected your BRP from the Post Office, you must bring it to the Student Services Centre during opening hours for verification and recording. **This must be done within 10 working days of your Registration.**

The Student Support Centre opening hours are as follows:

**Term time**
Monday, Tuesday, Thursday 8:30am – 5:30pm
Wednesday 10:00am – 5:30pm
Friday 8:30am – 5:00pm

**Holiday time**
All days except Wednesday 8:30am – 5:00pm
Wednesday 10:00am – 5:00pm

If you have any queries about your BRP collection, please contact visa-compliance@surrey.ac.uk

For more information about the centre, please visit surrey.ac.uk/currentstudents/ask