Code of practice for annual programme review: postgraduate research programmes

Academic year 2015/16
Code of practice for annual programme review: postgraduate research programmes

Contents
Aims of the annual programme review ................................................................. 1
Guiding principles .................................................................................................. 1
Level at which the annual programme review will be conducted? .................. 1
What is the process? ............................................................................................ 2
Who is involved and what are their responsibilities? ....................................... 3
  Postgraduate Research Director ................................................................. 3
  Faculty Postgraduate Research Director ...................................................... 3
  Student representatives, supervisors, postgraduate research administrators .. 3
  Senior Academic Quality Officer (Postgraduate) ........................................... 3
The annual programme review report .............................................................. 3
Annual programme review report – MPhil/PhD/MD programmes ................... 5
Annual programme review report – Practitioner Doctorate and Structured PhD programmes ................................................................. 14
Aims of the annual programme review
1. The purpose of the annual programme review is to conduct an evidence-based evaluation of postgraduate research degree provision at a sufficiently granular level. The main objective of the process is to support the enhancement of postgraduate research degree provision and to improve research students’ learning experience.

Guiding principles
2. It is a requirement of the Quality Assurance Agency (QAA) that a review of postgraduate research programmes is conducted on an annual basis. Drawing on the indicators of sound practice set out in the UK Quality Code for Higher Education Chapter B8: Programme monitoring and review and Chapter B11: Research Degrees, the annual programme review of postgraduate research degree is underpinned by the following principles:
   • a clear process with clearly defined roles for those involved
   • an evaluative and reflective exercise focussed on the enhancement of postgraduate research provision to improve the experience of postgraduate research students
   • open, transparent and inclusive of stakeholders
   • responsive to stakeholder feedback
   • takes account of the diverse nature and differences of postgraduate research undertaken at the University
   • conducted at a level of granularity to facilitate identification and sharing of good practice
   • conducted at a level of granularity to identify areas of concern and ensure remedial action is taken
   • Informed by reliable and easily obtained data

Level at which the annual programme review will be conducted?
3. The annual programme review will be conducted for each Department, Centre, School, programme or combination of these as agreed by the University Research Degrees Committee.
What is the process?

**Stage One**
The PGR Director writes a draft of the report by early November for each agreed area.

**Stage Two**
The reports from each area are submitted to the Faculty PGR Director. The Faculty PGR Director writes a short Faculty summary identifying key areas for improvement and key areas of good practice.

**Stage Three**
The reports and summary are submitted to the:
- Faculty Research Degrees Committee
- Faculty Research Committee

**Stage Four**
Once approved at the Faculty level, the reports and summary are sent to the Directorate of Quality Enhancement and Standards.

**Stage Five**
A summary report is prepared for the University Research Degrees Committee to identify areas for improvement and areas of good practice.

**Stage Six**
Faculty PGR Director feedbacks outcome of Annual Review to PGR Directors.
Who is involved and what are their responsibilities?

Postgraduate Research Director

4. The Postgraduate Research Director is the person with a responsibility for postgraduate research programmes at a local level (normally, programme, Centre or Department level). The Postgraduate Research Director plays an important role in the annual programme review and is responsible for:
   - drafting the initial annual programme review report
   - finalising the annual programme review report and producing a SMART action plan
   - sending the report in good time to the Faculty Postgraduate Research Director

Faculty Postgraduate Research Director

5. The Faculty Postgraduate Research Director has overall responsibility for postgraduate research provision in the Faculty. The Faculty Postgraduate Research Director will orchestrate the annual programme review process within the Faculty and will read the reports, check that they are evaluative, and that a SMART action plan to address any shortfalls has been produced.

6. The Faculty Postgraduate Research Director is also required to produce a summary report. The summary report will highlight:
   - any issues or concerns that need to be brought to the attention of the Faculty and/or the University
   - any examples of best practice

7. The Faculty Postgraduate Research Director will be responsible for submitting the annual programme review reports and the Faculty-level summary report to the Faculty Research Degrees Committee and the Faculty Research Committee.

8. The Faculty Postgraduate Research Director will also arrange for the reports to be submitted to the Senior Academic Quality Officer (Postgraduate) in the Directorate of Quality Enhancement and Standards once they have been considered by the Faculty-level committees.

9. The Faculty Postgraduate Research Director will provide feedback to Postgraduate Research Directors on good practice across the University, areas for improvements and the response to any issues raised for the attention of the University.

Student representatives, supervisors, postgraduate research administrators

10. Openness, transparency and inclusivity comprise one of the principles underlying this process. Therefore, the reports will be reviewed by committees which have representatives from the student body, supervisors, and administrators.

Senior Academic Quality Officer (Postgraduate)

11. The Senior Academic Quality Officer is responsible for producing an overview report for the University Research Degrees Committee.

The annual programme review report

12. The annual programme review report is the final output of the annual programme review procedure. The report must be produced using the standard template:
   - MPhil/PhD/MD Programmes
   - Practitioner Doctorate/IPhD Programme
• Faculty Postgraduate Research Director summary template

13. Guidance on what aspects might be considered under each section of the report is included on the templates. It is not necessary to cover every point suggested, but only those that are relevant to the evaluation of the programme. Similarly, there might be additional areas relevant to a programme that should be commented on.

14. The templates will be pre-populated with data before being circulated. If Postgraduate Research Directors wish to look in more detail at the underlying data, the reports are available on the Management Information Reporting Systems (MIRS). If you do not have access to this reporting system and you use a MKIV workstation, please contact Senior Academic Quality Officer (Postgraduate) (extension: 2330, email: s.dowle@surrey.ac.uk) who will arrange access.

15. The following reports are relevant to this exercise:

• Submission and completion rates: In MIRS, click the + sign next to “04 Student Data”, and select “08 Progression PGR”. There are two reports: R62 and R66 for full-time and part-time students respectively

• Overall student satisfaction score from the Postgraduate Research Experience Survey (PRES) and other data derived from PRES: In MIRS, click the + sign next to “08 Student Surveys”, click “05 PRES”, click the grey arrow and select view. To review the results from your area click on the second tab in the spreadsheet and then select the relevant department in cell B3

16. If there are any questions about the process, please contact the Senior Academic Quality Officer (Postgraduate) in the Directorate of Quality Enhancement and Standards on extension 2330 or s.dowle@surrey.ac.uk.
## Annual programme review report – MPhil/PhD/MD programmes

**Academic year 20XX/XX**

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### Action points addressed from previous annual programme review report:

Please provide in this section an update on progress made against the actions agreed at the last annual programme review. Please state if an action is ‘incomplete’, ‘ongoing’ or ‘complete’. Where an action is ‘incomplete’ the reasons for this should be clearly explained with a time-bound plan proposed in which to complete the action.

### Key Performance Indicators

This section covers a number of measures of the programme’s performance against targets. You are invited to write an evaluation of the programme’s performance against these targets paying particular attention to any shortfall. The reasons for the shortfall should be explored and action to remedy the situation proposed.

The Key Performance Indicators are:

- Recruitment against targets
- Submission and completion rates (data available in Management Reports R62, R66, R63, and R67)
- Overall satisfaction score from PRES (data available in Management Reports)
### Admission

In this section you are invited to write an evaluation of the effectiveness of the procedures in place for admitting students to a doctoral programme. In writing the evaluation, you may find it helpful to consider some of the following points:

- How procedures conform to the requirements set out in the *Code of practice for research degrees* particularly in regard to ensuring selectors are appropriately trained, two selectors are used to judge applications, interviews are conducted, and English language requirements are adhered to
- An evaluation of how applicants are guided through the admissions process
- An evaluation of how an applicant’s motivation, aptitude and potential to successfully complete the programme are taken into account

### Student-facing information

In this section you are invited to write an evaluation of the effectiveness of the information and guidance available to students. In writing the evaluation, you may find it helpful to consider some of the following points:

- The induction and orientation for new students, including those who do not start in October
- Usefulness of handbooks and other guidance
- How students are made aware of their responsibilities
- Arrangements and requirements for progress monitoring and examination (including the confirmation)
- Use of SurreyLearn
- Provision of information to students based off-campus
## Supervision

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In this section you are invited to write an evaluation of supervisory arrangements for students. A quantitative measure of performance derived from PRES is provided. Where the score is below comparisons the reason for the shortfall should be explored in the narrative and remedial action proposed. Where the score is above the comparisons you are invited to analyse the reasons why so that the good practice can be shared across the institution.

In writing the evaluation, you may find it helpful to consider some of the following points:

- Supervisor training
- Supervisors understand their responsibilities, including the conduct of formal reviews and monthly meetings
- Supervisors based in collaborative organisations are briefed and understand their responsibilities
- Supervisors know where to go if they need support or advice
- The procedure followed if the student-supervisor relationship breaks down
- Supervisor loading is monitored to ensure they have sufficient time to dedicate to each student
- Any themes relating to supervision, good or bad, that have emerged during the year from student feedback and/or complaints or appeals
In this section you are invited to write an evaluation of training available to students. A quantitative measure of performance derived from PRES is provided. Where the score is below comparisons the reason for the shortfall should be explored in the narrative and remedial action proposed. Where the score is above the comparisons you are invited to analyse the reasons why so that the good practice can be shared across the institution.

In writing the commentary, you may also like to consider some of the following:

- The support and training available to research students to develop research-related skills (this might include, for example, training on research methods, ethical pursuit of research, academic misconduct, intellectual property, communicating research)
- Feedback received from research students, Research Councils, and any other relevant stakeholder relating to training

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In this section you are invited to write an evaluation of professional development opportunities and careers advice available to students. A quantitative measure of performance derived from PRES is provided. Where the score is below comparisons the reason for the shortfall should be explored in the narrative and remedial action proposed. Where the score is above the comparisons you are invited to analyse the reasons why so that the good practice can be shared across the institution.

In writing the evaluation, you may find it helpful to consider some of the following points:

- Access to and support for development opportunities that contribute to the research student’s ability to develop professional skills
- How personal development plans are established, reviewed and adhered to in order to address the individual needs of research students
- Careers guidance and support available to research students on the programme
- Overview of graduate career destinations
## Research environment

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In this section you are invited to write an evaluation of the research environment. A quantitative measure of performance derived from PRES is provided. Where the score is below comparisons the reason for the shortfall should be explored in the narrative and remedial action proposed. Where the score is above the comparisons you are invited to analyse the reasons why so that the good practice can be shared across the institution.

In writing the evaluative commentary about the research environment, you may wish to consider the opportunities available to students to:

- Gain exposure to researchers working at the highest level in the student's chosen field and in cognate and related disciplines
- Be encouraged to work and exchange ideas with people and organisations using research outcomes for their own purposes and with colleagues in the wider research environment
- Have access to academic staff and other colleagues able to give advice and support
- Have access to a collegial community of academic staff and postgraduates conducting excellent research in cognate areas
- Develop peer support networks where issues or problems can be discussed informally (this could include access to social space provided for the purpose)
In this section you are invited to write an evaluation of support for students who undertake teaching and demonstrating duties. A quantitative measure of performance derived from PRES is provided. Where the score is below comparisons the reason for the shortfall will be explored in the narrative and remedial action proposed. Where the score is above the comparisons you are invited to analyse the reasons why so that the good practice can be shared across the institution.

In writing the evaluation, you may find it helpful to consider adherence to the *Code of practice for postgraduate researchers who support teaching* and some of the following points:

- The mechanisms used to advertise and recruit suitable research students to teaching and demonstrating opportunities
- The training available to students who undertake teaching and demonstrating
- The on-going support for students engaged in teaching and demonstrating
- Monitoring of the time dedicated to such duties to ensure that it does not impede progress with the research project

### Facilities and resources

In this section you are invited to write an evaluation of the facilities and resources available to research students. A quantitative measure of performance derived from PRES is provided. Where the score is below comparisons the reason for the shortfall will be explored in the narrative and remedial action proposed. Where the score is above the comparisons you are invited to analyse the reasons why so that the good practice can be shared across the institution.

In writing the commentary, you may wish to comment on access to and availability of:

- Adequate learning and research tools, including access to IT equipment, library and electronic publications
- Access to the facilities and equipment necessary to enable research students, in all modes of study, to complete their research programmes successfully
### Feedback

In this section you are invited to comment on any themes that have emerged from feedback from:

- **Students:** This may comprise feedback gathered informally, through the end of year and interim progress reviews, PRES, Postgraduate Research Student Engagement Forum, student representatives etc.
- **Other stakeholders:** Feedback received from any other stakeholder, for example, collaborative organisations, sponsors, employers etc.

### Pastoral care

In this section you are invited to write an evaluative commentary on the pastoral support available to research students. Recognition of the distinctive nature of research degree study and diversity of research students should be taken into account in the provision of pastoral care.

### Collaboration

In this section you are invited to write a commentary on the effectiveness of collaborative arrangements in place. Collaboration can include joint supervision arrangements, students conducting research in other organisations, placements etc. You may wish to consider the following and adherence to the *Code of practice for the management and approval of collaborative provision*:

- A list of key collaborations
- The use of agreements and contracts
- Quality assurance arrangements in place to ensure a positive learning experience for the student
- Information and guidance on the expectations of collaborative organisations and individuals

### Action plan

In this section, please provide a summary of the actions required to address any shortfalls in provision. The action plan will consist of a series of SMART targets:

**Specific**

**Measurable**

**Achievable**
### Realistic
### Time-limited

#### Areas of good practice

In this section please specify areas of good practice you would like to share with the wider research community offering postgraduate research degrees. Any good practice identified should be supported by evidence, for example, a high score in PRES, positive feedback from students etc.

#### Support with actions

Please flag in this section any actions that will require support from the wider University.

#### Sign off

Signed by the report author:

Name ...........................................................................................................

Signature .................................................................................................

#### Approval

The report has been approved by:

Faculty Postgraduate Research Director:

Name ...........................................................................................................

Signature .................................................................................................
Annual programme review report – Practitioner Doctorate and Structured PhD programmes

Academic year 20XX/XX

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Title of the programme covered by this report:

Action points addressed from previous annual programme review report:

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Key Performance Indicators

This section covers a number of measures of the programme’s performance against targets. You are invited to write an evaluation of the programme’s performance against these targets paying particular attention to any shortfall. The reasons for the shortfall should be explored and action to remedy the situation proposed.

The Key Performance Indicators are:

- Recruitment against targets
- Submission and completion rates (data available in Management Reports R62, R66, R63, and R67).
- Overall satisfaction score from PRES (data available in the Management Reports)
## Code of practice for annual programme review: postgraduate research programmes

### Admission

In this section you are invited to write an evaluation of the effectiveness of the procedures in place for admitting students to a doctoral programme. In writing the evaluation, you may find it helpful to consider some of the following points:

- How procedures conform to the requirements set out in the *Code of practice for research degrees* particularly in regard to ensuring selectors are appropriately trained, two selectors are used to judge applications, interviews are conducted, and English language requirements are adhered to
- An evaluation of how applicants are guided through the admissions process
- An evaluation of how an applicant’s motivation, aptitude and potential to successfully complete the programme are taken into account

### Student-facing information

In this section you are invited to write an evaluation of the effectiveness of the information and guidance available to students. In writing the evaluation, you may find it helpful to consider some of the following points:

- The induction and orientation for new students, including those who do not start in October
- Usefulness of handbooks and other guidance
- How students are made aware of their responsibilities including any placement-related responsibilities for students on placements. This might also cover awareness of fitness to practice and fitness to study regulations
- Arrangements and requirements for progress monitoring and examination (including the confirmation)
- Use of SurreyLearn
- Provision of information to students based off-campus
In this section you are invited to write an evaluation of supervisory arrangements for students. A quantitative measure of performance derived from PRES is provided. Where the score is below comparisons the reason for the shortfall should be explored in the narrative and remedial action proposed. Where the score is above the comparisons you are invited to analyse the reasons why so that the good practice can be shared across the institution.

In writing the evaluation, you may find it helpful to consider some of the following points:

- Supervisors are fully trained;
- Supervisors understand their responsibilities, including six-monthly and annual reviews of students;
- Supervisors based in collaborative organisations are trained and understand their responsibilities;
- Supervisors know where to go if they need support/advice;
- Supervisory sessions take place (at least monthly) and are monitored;
- A procedure is in place if the student-supervisor relationship breaks down;
- Supervisor loading is monitored to ensure they have sufficient time to dedicate to each student.
- Any themes relating to supervision, good or bad, that have emerged during the year from student feedback and/or complaints or appeals.
In this section you are invited to write an evaluation of training available to students. A quantitative measure of performance derived from PRES is provided. Where the score is below comparisons the reason for the shortfall should be explored in the narrative and remedial action proposed. Where the score is above the comparisons you are invited to analyse the reasons why so that the good practice can be shared across the institution.

In writing the evaluation, you may find it helpful to consider the relevance, effectiveness, and timeliness of some of the following points:

- The taught element of the programme
- The development of skills and acquisition of competencies through placement-based learning
- Other support and training available to research students to develop research-related skills (this might include, for example, training on research methods, ethical pursuit of research, academic misconduct, intellectual property, communicating research)
- Feedback received from research students, Research Councils, and any other relevant stakeholder
### Professional development and careers

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In this section you are invited to write an evaluation of professional development opportunities and careers advice available to students. A quantitative measure of performance derived from PRES is provided. Where the score is below comparisons the reason for the shortfall should be explored in the narrative and remedial action proposed. Where the score is above the comparisons you are invited to analyse the reasons why so that the good practice can be shared across the institution.

In writing the evaluation, you may find it helpful to consider some of the following points:

- Access to and support for development opportunities that contribute to the research student’s ability to develop personal and professional skills
- How personal development plans are established, reviewed and adhered to in order to address the individual needs of research students
- Careers guidance and support will also be covered in this section as well as an overview of graduate career destinations

### Research environment

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In writing the evaluative commentary about the research environment, you may wish to consider the opportunities available to students to:

- Gain exposure to researchers working at the highest level in the student’s chosen field and in cognate and related disciplines
• Be encouraged to work and exchange ideas with people and organisations using research outcomes for their own purposes and with colleagues in the wider research environment
• Have access to academic staff and other colleagues able to give advice and support
• Have access to a collegial community of academic staff and postgraduates conducting excellent research in cognate areas
• Develop peer support networks where issues or problems can be discussed informally (this could include access to social space provided for the purpose)

Teaching/demonstrating

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In writing the evaluation, you may find it helpful to consider adherence to the Code of practice for postgraduate researchers who support teaching and some of the following points:

• The mechanisms used to advertise and recruit suitable research students to teaching and demonstrating opportunities
• The training available to students who undertake teaching and demonstrating
• The on-going support for students engaged in teaching and demonstrating
• Monitoring of the time dedicated to such duties to ensure that it does not impede progress with the research project
Facilities and resources

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In this section you are invited to write an evaluation of the facilities and resources available to research students. A quantitative measure of performance derived from PRES is provided. Where the score is below comparisons the reason for the shortfall will be explored in the narrative and remedial action proposed. Where the score is above the comparisons you are invited to analyse the reasons why so that the good practice can be shared across the institution.

In writing the evaluation, you may wish to comment on access to and availability of:

- Adequate learning and research tools such as access to IT equipment, library and electronic publications, and placement resources
- Access to the facilities and equipment necessary to enable research students, in all modes of study, to complete their research programmes successfully

Feedback

In this section you are invited to comment on any themes that have emerged from feedback from:

- Students: This may comprise feedback gathered informally, through the end of year and interim progress reviews, PRES, Postgraduate Research Student Engagement Forum, student representatives etc.
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- A list of collaborations
- The use of agreements and contracts
- Quality assurance arrangements in place to ensure a positive learning experience for the student
- Information and guidance on the expectations of collaborative organisations and individuals

## External examiners’ reports

In this section the report author is invited to write an evaluative summary of the comments made by the external examiner(s) for the programme.

## Issues raised through validation and periodic review

In this section the report author will write an evaluative summary of how any conditions or recommendations raised in validation or periodic review exercises are being addressed.

## Action plan

In this section, please provide a summary of the actions required to address any shortfalls in provision. The action plan will consist of a series of SMART targets:

- **Specific**
- **Measurable**
- **Achievable**
- **Realistic**
- **Time-limited**
### Areas of good practice

In this section please specify areas of good practice you would like to share with the wider research community offering PGR degrees. Any good practice identified should be supported by evidence, for example, a high score in PRES, positive feedback from students etc.

### Support with actions

Please flag in this section any actions that will require support from the wider University.

### Sign off

Signed by the report author:

Name .........................................................

Signature ..............................................

### Approval

The report has been approved by:

Faculty Postgraduate Research Director:

Name .........................................................

Signature ..............................................