Code of practice for Professional Training

Academic year 2018-19
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Introduction

1. This Code of practice sets out the University requirements for Professional Training (hereinafter also referenced as the Professional Training Year (PTY) where relevant).

2. The Code is underpinned by a risk-based approach and seeks to ensure the quality of provision by providing procedural guidance and setting out expectations that are proportionate to the nature, purpose and extent of the activity.

3. The University Strategy identifies as one of its aims enhancing the quality of the student experience and maintaining its employability record by maximising the potential of Professional Training. The University is committed to working with employers and professional bodies to ensure its academic provision meets employer needs as well as being attractive to students. It looks to embed skills relevant to employability in its approach to learning, teaching and assessment and offer opportunities for students to learn through placement learning.

Scope

4. This Code of practice applies to new programmes which incorporate a Professional Training placement (which is normally taken between FHEQ levels 5 and 6) as a core element of programme provision, for the addition of Professional Training to an existing programme and for the management and review of existing provision, and applies to students who undertake Professional Training in the 2019/20 academic year.

5. This Code does not cover learning outside the University that is not a planned part of a programme and is not a requirement to meet programme-learning outcomes and which students have arranged for themselves. Such activities not encompassed by this Code could include, but are not limited to:
   - day and field trips and site visits
   - any volunteering opportunities
   - summer internships

Risk-based approach to placement learning

6. There are three levels of risk: low, medium and high. The planning, procedures and information requirements associated with the placement will vary according to the level of risk identified.

7. The University has a duty to ensure, so far as is reasonably practicable, that students are not exposed to risks to their health and safety. Health and safety considerations should therefore follow a risk-based approach. Accordingly, this Code embraces a risk-management approach to Professional Training placements.

8. The risk-based and risk management approach focuses on six health and safety risk factors. These are adapted from those identified in the UCEA health and safety guidance for the placement of HE students.

9. The six health and safety risk factors are:
   - work and/or study
   - travel and transportation
   - location and/or regional factors
   - general environmental health
   - individual students
   - insurance limitations

10. Students and staff are required to consider all six of these risk factors and evaluate these before and during the placement concerned.
11. Staff will be expected to provide guidance to students on how to evaluate risk and to think about reasonable and appropriate control measures. However, the student, using the Student Placement Risk Profile (Appendix 2), will undertake the initial risk assessment and complete the Risk Assessment Form (Appendix 1). Support from the University’s Health and Safety Department will inform the risk assessment training provided to students.

12. The Risk Assessment Form will be signed-off by the relevant Senior Professional Training Tutor to indicate that the student has complied with the pre-briefing requirements and has taken appropriate account of the risk factors related to their placement. Signing off the Risk Assessment Form will generally take place before the commencement of the placement.

13. Students who fail to attend or engage with the pre-placement briefings (see paragraphs 56 - 57 below for details) will be deemed to be putting themselves and the University at risk, and may be denied access to their placement or have their placement postponed.

14. Additional considerations and reasonable adjustments required to facilitate engagement in placements by disabled students are articulated in subsequent sections of this Code.

Precepts of the Code of practice

15. The aims and intended learning outcomes of the Professional Training period should be clearly defined and assessed appropriately.

16. The University will ensure that a placement provides adequate opportunities for the intended learning outcomes to be achieved.

17. The University will ensure that the responsibilities of students, staff, and placement providers are clearly defined and communicated to all parties concerned, and that all parties accept their responsibilities. This can be achieved through the use of placement agreements, and student placement handbooks.

18. Placement providers will be given appropriate and timely information before, during and after Professional Training placements.

19. Students are informed of the requirements relating to their Professional Training placement and are provided with timely information, support and guidance before, during and after their placements.

20. Procedures are in place for securing, monitoring, administering and reviewing placement learning opportunities.

21. Students on placement have the opportunity to reflect and evaluate their placement.

Roles and responsibilities

The University

22. For all programmes of study within a Faculty, which incorporate a period of Professional Training, the Executive Dean of Faculty shall appoint a member of academic staff as Faculty Senior Professional Training Tutor (hereafter called a Faculty Senior PT Tutor) who will be responsible for:

(i) the co-ordination and implementation of arrangements for Professional Training in accordance with specific programme requirements;

(ii) ensuring that intended learning outcomes for placement learning are appropriate to the placement;
(iii) ensuring the student receives suitable supervision from a member of the host organisation or institution providing the placement in accordance with the terms of responsibility defined in the placement agreement, (see Appendix 7);

(iv) delegation of certain tasks to the School/Department Senior PT Tutor.

23. Each School/Department shall appoint a member of staff as a Senior Professional Training Tutor (hereafter called a Senior PT Tutor) who will be responsible for the delivery of Professional Training in their School/Department and support their respective Faculty Senior PT tutor with Professional Training tasks and responsibilities. The outward-facing team of Professional Training Administrators will work in partnership with Faculty Senior PT Tutors, Senior PT tutors and Visiting PT Tutors in Schools/Departments to deliver the Professional Training placement programme under the direction of the Director of Employability and Careers. The Senior PT Tutors will be responsible for undertaking a number of tasks related to the management of the Professional Training placement programme in their School/Department, with support from PT Administrators as follows:

(i) evaluating and approving placement opportunities;
(ii) liaising with placement providers, as appropriate;
(iii) providing information to students on potential placement providers;
(iv) providing a pre-placement briefing to students;
(v) editing and updating a Professional Training student handbook for all students participating in Professional Training;
(vi) arranging the appointment of Visiting PT Tutors;
(vii) monitoring the student’s general performance whilst on their Professional Training placement;
(viii) keeping a record of student contact details;
(ix) arranging the debrief for students upon their return to the University.

24. Whilst on a Professional Training placement students will be visited by a member of academic staff. Alongside the placement visits, students can keep in contact with their relevant PT Tutor by Skype, teleconference, email and/or phone. The visiting academic may be the Faculty Senior PT Tutor, a Senior PT Tutor or another member of academic staff appointed as a Visiting PT Tutor. Those undertaking visits will be responsible for:

(i) monitoring the quality of the placement to ensure that learning opportunities are appropriate;
(ii) conducting assessment as required according to the relevant module descriptor;
(iii) guiding the placement provider in the assessment criteria used by the University;
(iv) ensuring that any aspects of the placement that are deemed to be unsatisfactory in terms of the health, safety and welfare of the student are dealt with expeditiously.

25. The roles and responsibilities of the Faculty Senior PT Tutors and School/Departmental level Senior PT Tutors or members of academic staff appointed as Visiting PT Tutors are governed by the terms of reference and guidelines issued by the Professional Training Forum of which this Code captures a summary of the requirements. Activities arising from these roles and responsibilities can be
evidenced in staff appraisals, recommendations for promotion, reward and recognition and in considering workload allocations.

**The placement provider**

26. The placement provider is a key stakeholder for the University and the student on placement. Their role is vital to ensuring placements are both enjoyable and valuable learning experiences. It is expected that placement providers will:

(i) confirm they have suitable health and safety arrangements in place by the completion and return of the Placement Agreement (Appendix 7);

(ii) make reasonable adjustments for students with disabilities, specific learning difficulties and medical conditions;

(iii) inform the Senior PT Tutor of any particular risks or hazards associated with the placement;

(iv) confirm with the Senior PT Tutor that suitable insurance is in place to cover the liabilities arising from the placement;

(v) offer a placement (unpaid) / contract of employment (unpaid) with the duration and the terms of the placement specified;

(vi) treat the student as an employee on short-term contract in accordance with the organisation’s normal policies;

(vii) be responsible for the student whilst on placement;

(viii) plan the training and work programme to be undertaken by the student in consultation with the relevant Senior PT Tutor;

(ix) provide the student with a full and clear induction to the organisation and its working practices, including health and safety arrangements, fire precautions and emergency evacuation;

(x) nominate an employee who will conduct or make arrangements for day-to-day supervision of the student including instruction regarding hazards and health and safety precautions;

(xi) continue to provide sufficient instruction to maximise the effectiveness of learning during the placement;

(xii) arrange regular meetings with the student to discuss progress;

(xiii) monitor the progress of the student;

(xiv) facilitate (where appropriate) any visits by the Visiting PT Tutor and meet with the Tutor to discuss student progress;

(xv) under the guidance of the University Faculty/Department/School, and in accordance with the module descriptors, facilitate and participate in the assessment of the student;

(xvi) report to the Senior PT Tutor details of any serious accidents or incidents involving the student or breaches of discipline by a student, or (where necessary) lodge a complaint regarding a student on placement with them;

(xvii) where a student lodges a complaint with the placement provider, the provider should notify the Senior PT Tutor that a complaint has been lodged. It should address the complaint using its normal complaints procedure and inform the Senior PT Tutor of the outcome;

(xviii) where a placement provider is an institutional partner of the University and offers a study abroad placement opportunity, the standard policies and
practice that govern these arrangements, and usually managed by the Global Engagement Office, shall apply.

27. Placement providers are entitled to expect:
   (i) that students will conduct themselves in an appropriate manner and ensure that they communicate any disability (and associated special needs or reasonable adjustments) prior to commencement of the placement;
   (ii) that students will usually carry out a Risk Assessment (using the Student Placement Risk Profile) prior to the commencement of the placement;
   (iii) that students will respect and comply with the relevant policies of placement providers with regard to confidentiality and intellectual property, without prejudicing any rights the placement student may have;
   (iv) guidance and information as to their duties and responsibilities, together with details of clear reporting lines between the University and the placement provider;
   (v) that the University will respond promptly to any concerns raised or complaints lodged with the University in relation to the management of the placement, or the conduct/performance/progress of the student;
   (vi) that the University will provide appropriate feedback on the quality, effectiveness and value of the placement provided.

The student

28. In terms of their responsibilities, the University expects that students will:
   (i) contact their prospective placement provider before their placement commences to confirm that suitable health and safety arrangements are in place by the completion of the Placement induction checklist (Appendix 3);
   (ii) be aware of what is expected of them whilst on placement;
   (iii) act as representatives of the University whilst on placement;
   (iv) work within the code of professional conduct where one exists;
   (v) maintain confidentiality and to abide by the University’s Code of practice for intellectual property (the IP Code);
   (vi) exercise courtesy in their dealings with others;
   (vii) provide access to all records maintained during the placement for the Visiting PT Tutor and the placement provider, except in the case of the Visiting PT Tutor where there is an issue of commercial secrecy or national security, in which case it would be normal practice for the Visiting PT Tutor to sign a Non-Disclosure Agreement, the terms of which would need to be approved by the relevant section of the University;
   (viii) alert the University to any problems or extenuating circumstances which might hinder progress or satisfactory completion of the placement;
   (ix) abide by the health and safety requirements and other procedures within the placement organisation;
   (x) report any concerns about health and safety at their placement to their placement provider;
   (xi) report to their Senior PT Tutor or Visiting PT Tutor (or School/Department) any incidents they are involved in and any health and safety concerns that are not addressed by their placement provider;
(xii) carry out the work programme specified by the placement provider under the supervision of the specified supervisor;
(xiii) consult with their School/Department prior to seeking any changes in the terms and duration of the placement;
(xiv) comment, at the end of the placement, on whether the placement setting should be used again for future placements.

29. Students should be able to expect that the following are in place or provided:

- a non-discriminatory environment
- placement visits by the Visiting PT Tutor(s)
- support tailored to the nature of the placement
- provision of guidance on the procedures associated with securing placement opportunities

Types of placement and duration

30. The Professional Training placement can be a paid or unpaid placement and cover work, research and/or study abroad placement experience.

31. A full year (52 weeks) of work, and/or study where relevant, is the expected/standard duration of a University of Surrey placement year. This equates to around 46 weeks spent at the workplace once UK statutory annual leave, including bank holidays, of 28 days has been taken into account. Many employers offer a 52-week full-time contract and the employment arrangements stipulated by them take precedence in determining the placement duration. Students will be required to work for the duration of their employment contract in order to fulfil their contractual obligations and the requirements of the University’s Professional Training programme.

32. Notwithstanding the general principle of year-long placements, the Professional Training Year can also be configured to consist of a 50/50 work/study component or a full year-long study exchange experience, where degree programmes allow for this, or not more than three shorter placements which when aggregated meet the requirements of Professional Training specified here.

33. Subject to agreement with the employer, the Senior PT Tutor may approve a placement year of shorter duration. Evidence for completing a placement year of reduced duration will need to be submitted to the Senior PT Tutor for their consideration. The absolute minimum duration of a placement is 1,125 hours in situations where industry norms generally provide for placements of a shorter duration. This is based on a calculation of 30 weeks at 37.5 full-time hours per week. Any annual leave would be subtracted from this total so the 30 weeks would need to be extended by the amount of leave taken. With the employer’s agreement this minimum requirement may be met via a different combination of weeks/hours to that stated above. Failure to abide by the employment dates stated in a contract of employment and/or the Placement Agreement results in failure of the PTY.

34. The learning outcomes specified by the University must be achieved during the placement period in order for the placement to be deemed a Professional Training placement.

Approval of providers and placements

35. Processes for the approval of PTY placements are designed to ensure that the expectations for academic standards and quality as set out in the UK Quality Code for Higher Education can be met.
Approval process for placement opportunities

36. Appropriate and proportionate due diligence is undertaken for each proposed placement opportunity. This requires the relevant Senior PT Tutor to assess the suitability of a potential placement provider, whether allocated by the University or independently found by the student. In the case of study abroad Professional Training placements, it is expected that placement opportunities will also meet the relevant standards and requirements of the Global Engagement Office with regard to quality assurance and the specified agreements the University has with its institutional partners internationally.

37. Procedures for securing, approving and allocating placements should be transparent to all, and take into account, as a minimum:
   (i) the ability of the placement provider to allow students to successfully meet the learning outcomes of the placement;
   (ii) health and safety requirements including any requirement for Disclosure and Barring Service (DBS) checks;
   (iii) any relevant professional, statutory, or regulatory body (PSRB) requirements governing the suitability of placements;
   (iv) student support on Professional Training placements, including the mechanisms for dealing with any problems or complaints;
   (v) any reasonable and anticipatory adjustments for students with a disability or learning difficulty.

38. The approval process for placement opportunities will take into account the following types of checks and balances to ensure that the placement opportunity meets the University’s requirements:
   • the placement opportunity has a formally defined job description that equates to the type of work that could be undertaken by a placement student at Framework for Higher Education Qualifications (FHEQ) Level 6
   • due diligence is undertaken to check the reputation of the placement provider – internet search, check of the legal status of the placement provider, informal review of the organisation. In the case of Small and Medium Enterprises (SMEs) this may also involve a short phone interview with the hiring manager to ascertain whether health and safety and insurance are covered for the placement opportunity
   • the placement provider is made aware of how Professional Training works at the University regarding the University’s pastoral duty of care, the purpose of placement visits, the method of assessing student performance and the placement provider’s role in supporting the professional and personal development of the placement student

Approval process for Professional Training for undergraduate programmes

39. The approval of Professional Training as a key component of a taught programme is managed via the established mechanisms and included in the Code of practice for programme lifecycle processes which covers validation, modification and review. Please refer to Appendix 4 for a flowchart outlining the approval process for the approval of Professional Training as part of a new undergraduate programme.

40. Schools/Departments should set out proposals as follows:
   • in the case of an entirely new programme with a Professional Training placement, Schools/Departments are required to complete the new programme process (as detailed in the Code of practice for programme lifecycle processes. Once the
41. The standard template module descriptors (see Appendix 6) should be used and included in the submission documentation for approval of a new taught programme which includes Professional Training. Generic aims, objectives and learning outcomes are stipulated in the template module descriptors to which the School/Department can add programme specific aims, objectives and learning outcomes as appropriate.

42. Once formally approved by the validation panel, operational responsibility for the arrangement for Professional Training is transferred to the Executive Dean of Faculty. The Executive Dean is responsible for any arrangements for students to take up positions in paid or unpaid placements (work or research) or in study abroad placements following the guidelines specified in this Code of practice and any general operating guidelines issued by the Professional Training Forum. As such, these arrangements constitute an important part of the ‘learning contract’ with students. In practice, the Executive Dean will be advised by the Faculty Senior PT Tutor, in collaboration with and the Senior PT Tutor(s,) to whom the responsibility will be delegated.

Placement agreements

43. Once a placement provider has been identified, the Senior PT Tutor or the relevant PT Administrator will issue a Placement Agreement (using the standard template at Appendix 7) to the placement provider for signature and return.

44. The agreement sets out the respective responsibilities of the University, the placement provider and student (see paragraphs 22-29 above) between the University, placement provider and student. It should, in all cases, be signed by the Senior PT Tutor, a representative of the placement provider and the student.

45. Where a Professional Training study abroad placement includes one or more study placements in another institution of higher education outside of the UK, the School/Department should formally approve the placement in the form of a written ‘learning agreement’. In the case of Erasmus+ placements this will be in the form of a standard Erasmus+ learning agreement. It will be the responsibility of the School/Department to ensure that, in setting up bilateral partnership agreements to provide study abroad placements, the content and organisation of the partner’s programme(s) of study will support an acceptable, complementary and timely learning experience and that the approved learning agreement avoids unnecessary duplication of the University’s own curriculum at FHEQ Levels 5 and/6. The School/Department Faculty should take steps to ensure that the arrangements remain relevant and appropriate on a regular basis in consultation with the Global Engagement Office.

46. The placement provider is required to complete and return the Placement Agreement to the Senior PT Tutor and/or relevant PT Administrator before the placement commences.
Placement location, visits and return days

47. The location of placements, whether in the UK or abroad, should be such that Senior PT Tutors or Visiting PT Tutors from the University may visit students on placement at regular intervals. Constraints of staff time and the cost of travel are likely to be influential factors in determining the nature and extent of visits, whether physical visits or virtual visits by Skype or teleconference. It is expected that all UK placements will be accessible for undertaking visits.

48. Students should be visited twice a year on one placement and at least once where they undertake two or more placements. Students should receive additional support from their respective Visiting PT Tutors via a Skype or teleconference type of virtual placement meeting along with readily available email and phone contact.

49. For overseas/long distance placements one of the two physical visits can be replaced with the full agreement of the student, the placement provider and the Visiting PT Tutor. Where this happens the affected physical visit should be replaced by a Skype or teleconference type of virtual placement meeting along with readily available email and phone contact to provide support (e.g. email and phone contact with the student and placement provider).

50. Students on a 50/50 work/study type of placement are only visited once for the work component of their placement. It is anticipated that the hosting partner institution will provide academic and pastoral care to Surrey students. Relying on the partner institution to provide support means that in general practice a physical visit is not required and only mainly done by exception i.e. where the personal circumstances of the student warrants a visit. Students should be supported by regular and multi-staged telecommunication exchange, e.g. Skype, teleconference, email and phone contact.

51. Students on a year-long study exchange placement are not visited for the reasons specified in paragraph 50 above. Students should be supported by regular and multi-staged telecommunication exchange, e.g. Skype, teleconference, email and phone contact.

52. As with any placement experience, additional visits can be arranged at the discretion of the Senior PT Tutor in consultation with the Chair of the Professional Training forum where it is deemed necessary to attend to the personal wellbeing of the student and matters relating to the University’s duty of care.

53. The return day is equivalent to a physical placement visit, subject to the relevant programme validation. Return days will continue to be offered to students in the relevant Schools/Departments, with some modification. In practice return day take-up is mostly by those students on a UK-based placement as travel back to the University is only covered from UK destinations.

54. The relevant University body, in this case the Professional Training Forum, may, from time to time, approve alternative arrangements for Professional Training, consistent with the University’s ethos of relevant and structured professional experience, as part of the process of approval and review of programmes.

55. When, for whatever reason, a placement is arranged which does not facilitate regular visits by University staff, it is incumbent on the Senior PT Tutor to ensure that alternative arrangements are put in place. These might, for example, involve:

- at least two virtual placement meetings via Skype or teleconference, along with readily available email and phone contact to provide support, e.g. email and phone contact with the student and placement provider
• a reciprocal arrangement with a colleague from an institution of higher education close to the placement to visit the student by proxy. In such cases, it is important that the colleague concerned is made fully conversant with the University’s general expectations and the School’s/Department’s specific requirements for Professional Training placements and assessment. In such cases a formal agreement should be established to document the agreed arrangements.

**Pre-placement preparation and briefing**

56. Schools/Departments will have different ways of approaching this but preparation for Professional Training placements and detailed briefing are essential for a successful placement experience, for both the student and organisation/partner institution. The pre-placement briefing should include:

(i) providing in writing, the academic requirements of the School/Department, the arrangements for placement visits during the period(s) of work, research or study abroad and the assessment scheme for the Professional Training period;

(ii) providing the specification of the learning outcomes and assessment of Professional Training within the programme;

(iii) the conditions under which students will be allowed to proceed to a period of Professional Training (see [Regulations for taught programmes](#));

(iv) the general nature of the types of work, research and/or study abroad experiences in which the Professional Training placement can be undertaken, and, where appropriate, the possible range of salaries and/or other forms of benefit and support available from placement providers;

(v) the students’ legal, professional and health and safety responsibilities as an employee (paid or unpaid) or student to him/herself and to others; as appropriate adherence to high standards of personal conduct and/or to relevant codes of professional conduct;

(vi) the Social Security, National Insurance and Income Tax requirements as they relate to Professional Training placements;

(vii) an appropriate preparation in the language of the country in which a placement has been arranged if not English;

(viii) the social and political background of countries abroad in which placements may have been arranged and where the social and political philosophies, customs and practices are very different from those which obtain in the UK. Country guides are available from the Global Engagement Office to help students gain an understanding of where they may be travelling to for a placement;

(ix) arrangements for communication with the relevant Senior PT Tutor, Visiting PT Tutor, PT Administrator or School/Department during the placement. This information is generally contained in the Mini Guide for Professional Training (available on SurreyLearn) that is issued on an annual basis to provide advice to students about a range of practical matters associated with the Professional Training period(s);

(x) students should be advised that they will be liable to the University for payment of composition fees, at a reduced rate in accordance with University fees policy, and that there may be financial implications for elements of their student support package. Full guidance can be found in the relevant sections and links in the Mini Guide for Professional Training.
57. Consideration should also be given in the lead up to the placement to enhancing those personal, professional and employability skills which students are likely to require: team-working, effective communication, time management and presentation skills. The module framework for Professional Training anticipates that Schools/Departments will incorporate into the student experience at Level 5, and preferably also at Level 4, a placement preparation period. This may be in the form of a placement module on a degree programme or a more informal range of seminars, online learning and other activities to support students obtaining the types of skills needed for applying for placements as well as those needed on placement and delivered so as to meet the needs of each School/Department. The placement period(s) often represents an ideal opportunity for students to start to identify their own strengths and weaknesses as part of their placement experience. Heightening awareness of such skills and encouraging students to actively engage with the assessment requirements of the placement module can later be used to formulate curricula vitae or help students to perform better at interviews when seeking graduate employment.

Assessment of professional training

58. The Regulations for taught programmes set out the general requirements for the assessment of Professional Training and for the award of credit at Level P.

59. Programme teams should ensure that the assessment strategy is compliant with the Code of practice for assessment and feedback and ensure that the assessment strategy is stipulated in the relevant module descriptor. Within the module descriptors and assessment framework for the PTY approved by the Professional Training Forum and the University Learning and Teaching Committee, the assessment of any period of placement activity should be appropriate to that School/Department (subject discipline) and allow students to demonstrate their ability to meet the relevant learning outcomes as specified in the module descriptors for Professional Training (Appendix 6 contains the standard template module descriptors for work placement, 50/50 work/study placement and year-long study placement).

60. The overall assessment includes the following elements:

- CV and cover letter (all types of placement) - a comprehensively updated CV and cover letter upon completion of the placement year
- Professional Development Review (work and work/study placement)- completed over the duration of the placement period, and started prior to placement, the Professional Development Review provides a tool for students, workplace supervisors and Visiting PT Tutors to discuss and evaluate students’ personal and professional development and workplace performance
- Placement report (all types of placement) - compiled towards the end of the placement, in this report the placement student describes their placement, the range of tasks they performed, analyses their professional practices and work environment and provides critical self-reflection on their personal and professional development. The Placement Report contains two elements; (a) a subject specific or technical section and (b) a section about the student’s reflection on their personal and professional development during the Professional Training placement
- Presentation and poster (work placement) - students are required to deliver an oral presentation or to present a poster covering their placement experience. Alternatively, students may be required by their Department to submit a video presentation and poster
- Study exchange (work/study and study placement) - relevant modules taken at a partner institution
61. In cases where a student is unable to complete the placement as a result of the placement provider withdrawing from the arrangement, the relevant Senior PT Tutor or Visiting PT Tutor (with additional help from PT Administrators) should facilitate the student in finding an alternative placement opportunity to demonstrate achievement of the relevant learning outcomes.

**Placement monitoring and evaluation**

62. Placement provision is evaluated as part of the University’s normal cycle of quality processes including annual monitoring and periodic review. It is important that analysis and reflection on the operation of placements is included in these processes.

63. Students, placement providers and School/Departments must be provided with opportunities to give and receive feedback on their experience. The annual PTY student survey captures the perspectives and views of students about their Professional Training placement (and/or study exchange). Any information collected and collated from this should be fed into the appropriate quality enhancement processes and activities. This feedback process is normally undertaken via reports to the Professional Training Forum whereby Faculty Senior PT Tutors are requested to seek feedback and a Faculty plan of action from the Senior PT Tutors in response to the annual PTY student survey.

64. Annual monitoring and evaluation of Professional Training is conducted through the following elements:

(i) the regular meetings of the Professional Training forum where operational and policy matters regarding Professional Training are discussed;

(ii) annual programme review to reflect on issues arising or changes made with commentary/issues for specific cohort groups;

(iii) reviewing any issues or concerns highlighted during placement visits that have been investigated and actioned by the relevant Senior PT Tutor or Visiting PT Tutor;

(vi) Visiting PT Tutor feedback to Senior PT Tutors with any recommendations to enhance links or cease collaboration based on visits and ongoing support to students;

(v) failed partnerships to be recorded by relevant PT Administrators to allow early detection of undesirable repeat enquiries;

(vi) meetings of the Senior PT Tutors in Faculty to discuss and determine actions to be taken from issues arising from the management of Professional Training;

(vii) review of assessment via Board of Examiners for Professional Training;

(viii) student feedback via the annual PTY student survey and the National Student Survey.

**Students with Tier 4 Visas**

65. The University of Surrey holds a Tier 4 licence under the Points Based System for Immigration and holds Tier 4 Sponsor Status.

66. Students studying with the University on a Tier 4 Visa can undertake placements providing the following UK Visas and Immigration (UKVI) requirements are met. The placements must:
be approved and vetted by the University in advance of any students being placed

- be an integral and assessed part of the programme (this information will appear on the student’s Confirmation of Acceptance of Studies (CAS) statement)
- not exceed 50% of the total length of the programme
- not extend beyond the length of the programme

67. The University is responsible for all Tier 4 students whilst they are on placement. For students with a Tier 4 visa this means that the University is required to:

- send the placement address(es) for a Tier 4 student to the Home Office within ten working days of a student going on placement. A change of address while the student is on placement should also be reported within ten working days of it occurring
- monitor the student’s attendance and engagement whilst he/she is on placement
- ensure that all programmes open to international students with a placement element have a clear monitoring process in place for when the student is on placement which meets UKVI requirements. The process should be documented in the Placement Agreement with the placement provider (see Appendix 7)

68. The Professional Training Mini-Guide contains information about the responsibilities of international students on placement, the University and of placement providers with regard to complying with UKVI regulations for Tier 4 students on placement. Tier 4 students are entitled to take part in work placement schemes as long as the placement meets the requirements laid down by the Home Office as described in paragraph 67 above.

69. Where it comes to the attention of the Senior PT Tutor (and/or PT Administrator) that an international student has secured a placement, they should ensure that they comply with the relevant notification procedures for Tier 4 students commencing a placement as specified by the Visa Compliance Manager to ensure compliance with UKVI regulations. The placement agreement will contain provisions to specify the actions required of the placement provider, the University and student with regard to ensuring the University can meet its Tier 4 compliance duties for example in relation to monitoring attendance, and ensure that additional risks have been appropriately considered.
## Appendix 1 – Professional Training Risk Assessment Form

### Professional Training Placements

### Risk Assessment Form

### Section A: TO BE COMPLETED BY THE PLACEMENT STUDENT

<table>
<thead>
<tr>
<th>Student Name</th>
<th>Placement Provider</th>
<th>Main placement locations</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Section B: TO BE COMPLETED BY THE PLACEMENT STUDENT

(Please refer to the risk profile descriptions at the back of this document)

<table>
<thead>
<tr>
<th>Risk Assessment</th>
<th>Risk Profile (Enter L, M or H to denote Low, Medium or High)</th>
<th>If Medium or High please provide an explanation for your assessment</th>
</tr>
</thead>
<tbody>
<tr>
<td>Work Factors</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Travel and Transportation Factors</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Location and / or Regional Factors</td>
<td></td>
<td></td>
</tr>
<tr>
<td>General / Environmental Health Factors</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Individual Student Factors</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Insurance Limitations</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### Placement Student: Please complete sections A and B and upload this form to the appropriate Assignment Drop-box, in the Professional Training area of SurreyLearn. Your Senior Tutor will THEN review your submission and contact you if a further discussion is necessary.

### Section C: TO BE COMPLETED BY THE SENIOR PROFESSIONAL TRAINING TUTOR*

(*Senior Tutors responsible for students likely to encounter low risk environments in the UK may wish to complete this section only in response to student indications other than ‘Low’, which will include all students going overseas)

<table>
<thead>
<tr>
<th>General Control Measures</th>
<th>Any Action required?</th>
<th>Action to be completed by?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Has this placement provider been used before?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Have any issues been raised by previous student or visiting tutor? If ‘Yes’, and any concerns remain unresolved please note action to be taken.</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Is a site visit necessary before the placement starts?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Has the student received sufficient briefing in relation to the Risk Assessment process?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Has student received copy of University Insurance information and PTY mini-guide?</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>

The above form accurately records the risk factors for the above named student, including any mutually agreed adjustments to the original student submission.

**Tutor (print name):**

**Signed:**

**Date:**

---

14
Appendix 2 - Risk Assessment Profiles
(Based on the UCEA Health and Safety Guidance for placement of HE students)

<table>
<thead>
<tr>
<th>Factor</th>
<th>Risk profile</th>
<th>Indications</th>
</tr>
</thead>
</table>
| Work factors                  | High         | Working with hazards that have potential to cause permanent injury or fatalities, including:  
- Construction site with work at height, dusts, moving machinery, electrical systems.  
- Operation of machinery with mechanical hazards such as high speed rotating parts, crushing or entanglement risks.  
- Laboratory work with toxic/hazardous materials.  
- Community work with known high risk groups of clients or locations (drug abusers, homeless, violent patients).  
- Working with animal bedding or large or dangerous animals.  
- Activities requiring specific licences or qualifications (e.g. diving, flying aircraft, crewing an aerial device).  
- Working involving significant hazards in small companies that do not have professional health and safety advice. |
|                               | Medium       | Working in proximity to high risk factors (but not directly with them).       |
|                               | Low          | Office work or other low hazard environments and activities.                  |
| Travel and transportation     | High         | Significant travel to reach placement, prolonged or on local transport facilities known to be high risk (poor driving or vehicle safety standards).  
- Demanding travel during placement.  
- Student required to drive others in unfamiliar vehicles. |
| factors                       | Medium       | Night travel.                                                                |
|                               | Low          | No significant travel, comfortable daily commute. No driving associated with placement. |
| Location and / or regional    | High         | Significant risk of civil disorder, crime or similar danger (e.g. placement in war zones, countries where the Foreign and Commonwealth Office (FCO) advises against travel).  
- Unavoidable lone or remote working in proximity to significant risk (e.g. medical student elective in a refugee camp).  
- Medical and rescue services not available quickly or locally.  
- Means of communication likely to be difficult or compromised. |
| factors                       | Medium       | Higher than normal risk of civil disorder, crime or comparable danger.       |
|                               |              | Delays likely in communicating with tutors and others.                       |
### Code of practice for Professional Training

<table>
<thead>
<tr>
<th>Factor</th>
<th>Risk profile</th>
<th>Indications</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>General / environmental health factors</strong></td>
<td>High</td>
<td>Regional/local health risks require mandatory and specific health protection measures e.g. inoculations.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Very hot or strenuous working conditions (e.g. manual working outdoors in the sun).</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Very cold working conditions (e.g. catering placement in a food cold storage / cook chill or freeze facility).</td>
</tr>
<tr>
<td></td>
<td>Medium</td>
<td>Regional/local conditions require some precautionary measures, e.g. optional inoculations against diseases, medical travel kit is a sensible precaution.</td>
</tr>
<tr>
<td></td>
<td>Low</td>
<td>No significant environmental health risks.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Factor</th>
<th>Risk profile</th>
<th>Indications</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Individual student factors</strong></td>
<td>High</td>
<td>The student has personal factors (e.g. health, disability, linguistic or cultural) which may increase the risk of illness or accident during work-related activity even following adjustments.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The student has personal factors (e.g. health, disability, pregnancy, linguistic or cultural) which may require specific adjustments or support if living away from home, or makes them susceptible to episodes of illness.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The student's knowledge, understanding, and skills are low for the type of work.</td>
</tr>
<tr>
<td></td>
<td>Medium</td>
<td>The student has personal factors (e.g. health, disability, pregnancy, linguistic or cultural) which may require specific adjustments or support during work, or in social interactions at work.</td>
</tr>
<tr>
<td></td>
<td>Low</td>
<td>The student has no long-term medical conditions or disability likely to cause episodes of illness or require specific support whilst on placement.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Student has relevant knowledge, understanding and skills for the type of work.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Factor</th>
<th>Risk profile</th>
<th>Indications</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Insurance limitations</strong></td>
<td>High</td>
<td>Locations, activities and/or circumstances that are excluded from the HEI’s travel and other insurance cover.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Locations where the placement provider’s insurance does not cover the student for personal or third party liability associated with the work by the student.</td>
</tr>
<tr>
<td><strong>(see Mini Guide for Professional Training for further information)</strong></td>
<td>Medium</td>
<td>Locations, activities and/or circumstances that require prior acceptance from the HEI’s insurers before being covered.</td>
</tr>
<tr>
<td></td>
<td>Low</td>
<td>Locations, activities and/or circumstances that are automatically included in the HEI’s insurance cover.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>UK locations (where the placement provider must have employers’ liability insurance cover).</td>
</tr>
</tbody>
</table>
# Appendix 3 - Placement induction checklist

## Student placement induction checklist

Name of student ___________________________  Start date __________________________

Employer  ______________________________________________________________________

The following items should be included in your induction into the organisation, preferably on your first day. Please check off the items below when they occur and inform your placement organiser of any items not covered within one week of the start of your placement. *This list is not exhaustive and other topics may be covered, which you may note if you wish. In addition some of the items included may not be relevant to your placement environment. If you are in any doubt, please consult your visit tutor or host supervisor:

<table>
<thead>
<tr>
<th>TASK</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Introduced to key staff members and their roles explained</td>
<td></td>
</tr>
<tr>
<td>Location of toilet facilities</td>
<td></td>
</tr>
<tr>
<td>Location of rest room, canteen (if relevant) etc.</td>
<td></td>
</tr>
<tr>
<td>Lunch, tea and coffee arrangements</td>
<td></td>
</tr>
<tr>
<td>Place of work</td>
<td></td>
</tr>
<tr>
<td>Dress code</td>
<td></td>
</tr>
<tr>
<td>Work space</td>
<td></td>
</tr>
<tr>
<td>How to answer the telephone, transfer calls and make calls both internally and externally</td>
<td></td>
</tr>
<tr>
<td>Post arrangements</td>
<td></td>
</tr>
<tr>
<td>Car parking</td>
<td></td>
</tr>
</tbody>
</table>

## HEALTH AND SAFETY ISSUES (as relevant)*

<table>
<thead>
<tr>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency procedures</td>
</tr>
<tr>
<td>Safety policy received or location known</td>
</tr>
<tr>
<td>Location of First Aid box</td>
</tr>
<tr>
<td>First Aid arrangements (including names of first aiders)</td>
</tr>
<tr>
<td>Fire procedures and location of fire extinguishers</td>
</tr>
<tr>
<td>Accident reporting and location of accident book</td>
</tr>
<tr>
<td>COSHH regulations/requirements</td>
</tr>
<tr>
<td>Display screen equipment regulations/procedures</td>
</tr>
<tr>
<td>Manual handling procedures</td>
</tr>
<tr>
<td>Protective clothing arrangements</td>
</tr>
<tr>
<td>Instruction on equipment you will be using (list equipment)</td>
</tr>
<tr>
<td>Other issues:</td>
</tr>
</tbody>
</table>

Please hand this form to your Visiting PT tutor on their first visit

Signature of student ___________________________ Date __________________________
Appendix 4 – Undergraduate programme approval process flowchart

For new programmes with PT placement, the Programme Leader is required to complete the pre-validation pro-forma (as per the Code of practice for the design and approval of new programmes), detailing PT placement in the Collaborative Faculty section.

Once signed by the designated signatories, the Programme Leader is required to submit the pro-forma to QES for processing.

Once received, a PT Approval Form for New Programmes is issued by QES to the Programme Leader for completion and return with the submission documentation two weeks prior to the validation event.

Module descriptions, using standard templates, are to be completed and included in the submission documentation.

During the Validation/Periodic Review event, the Board will discuss issues pertaining to the assessment strategy proposed for the PT placement.

The Panel may identify conditions or recommendations for PT modules, which will have to be responded to by the Programme team by the specified deadline.

Once conditions and recommendations have been signed off, the approval process of the provider can commence.

Following expression of interest from new potential provider, Faculty/Head of School convene to establish PT requirements.

Risk Assessment Risk Profile is completed by the student, following the HESA Health & Safety Guidance and submitted to the Senior PT Tutor.

Senior PT Tutor to review the Risk Profile to determine any additional mitigation requirements and complete a Risk Assessment to determine the suitability and capability of the provider for PT placements.

PTY Agreement to be drafted using standard template by the PTY Administrator and signed by appropriate members of staff. Agreement issued to the provider for signature and return at least four weeks prior to the commencement of the placement.

Placement Health and Safety Checklist to be completed by provider and submitted to the PTY Administrator prior to commencement of placement.

Upon receipt of the agreement, the placement is confirmed to the student and permission to commence work on the standard date is specified in the agreement.

Agreement is saved by the PTY Administrator and records updated accordingly.
# Appendix 5 – Professional Training Approval form

**Professional Training approval form**

## Introduction

<table>
<thead>
<tr>
<th>Proposer (name of individual):</th>
</tr>
</thead>
<tbody>
<tr>
<td>Faculty:</td>
</tr>
<tr>
<td>School/Department:</td>
</tr>
<tr>
<td>Programme:</td>
</tr>
<tr>
<td>Proposed date of introduction of programme</td>
</tr>
<tr>
<td>First year in which students will undertake PTY</td>
</tr>
</tbody>
</table>

## Submission of supporting documentation

<table>
<thead>
<tr>
<th>Module descriptors</th>
<th>Please attach the module descriptors using the standard templates</th>
</tr>
</thead>
</table>

## Confirmation

<table>
<thead>
<tr>
<th>Proposer signature:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date:</td>
</tr>
</tbody>
</table>

## Approval

<table>
<thead>
<tr>
<th>Title</th>
<th>Signature</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Senior Professional Training Tutor</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Director of Employability</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Next stage

Once approved, the documentation with supporting evidence will need to be submitted with the submission documentation for validation/review event to enable consideration of programmes as a whole by an independent panel of peers.

For further information, please contact the Directorate of Quality Enhancement and Standards: Email: gesadmin@surrey.ac.uk
Telephone: 01483 68 9035 / 3519
Appendix 6 – Professional Training module descriptor templates

PTY Module Descriptor (Full-Year Work)

<table>
<thead>
<tr>
<th>Module code:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Module title:</td>
<td>Professional Training Year Module</td>
</tr>
<tr>
<td>FHEQ Level:</td>
<td>Level P</td>
</tr>
<tr>
<td>Module Co-ordinator:</td>
<td>Senior Professional Training Tutor (Department/School)</td>
</tr>
<tr>
<td>Other contributors:</td>
<td></td>
</tr>
<tr>
<td>Number of credits:</td>
<td>120 P credits</td>
</tr>
<tr>
<td>Number of ECTS credits:</td>
<td>60 ECTS credits</td>
</tr>
<tr>
<td>Module availability:</td>
<td>Semester 1 and 2</td>
</tr>
<tr>
<td>Overall student workload:</td>
<td>A minimum of 1,125 hours subject to the requirements of the placement provider where additional hours are needed to meet the placement provider’s requirements.</td>
</tr>
<tr>
<td>Last updated:</td>
<td>July 2018</td>
</tr>
</tbody>
</table>

Assessment pattern

<table>
<thead>
<tr>
<th>Units of assessment</th>
<th>Weighting towards module mark (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CV and Cover Letter</td>
<td>10% (graded)</td>
</tr>
<tr>
<td>Professional Development Review</td>
<td>25% (graded)</td>
</tr>
<tr>
<td>Placement Report</td>
<td>50% (graded)</td>
</tr>
<tr>
<td>Presentation and Poster</td>
<td>15% (graded)</td>
</tr>
</tbody>
</table>

Alternative assessment:

The alternative assessment below is for the Professional Development Review (PDR): Taking account of the four competencies outlined in the Professional Development Review, provide a critical analysis of your own experiences on a work placement against these key benchmark competencies. 15%

Qualifying condition(s)

Every unit of assessment needs to be passed.

Pre-requisite/Co-requisites

N/A

Module overview

This module supports students’ development of personal and professional attitudes and abilities appropriate to a Professional Training placement. It supports and facilitates self-reflection and transfer of learning from their Professional Training placement experiences to their final year of study and their future employment. The PTY module is concerned with Personal and Professional Development towards holistic academic and non-academic learning, and is a process that involves self-reflection, documented via the creation of a personal record, planning and monitoring progress towards the achievement of personal objectives. Development and learning may occur before and during the placement, and this is reflected in the assessment model as a progressive process. However, the graded assessment takes place primarily towards the end of the placement. Additionally, the
module aims to enable students to evidence and evaluate their placement experiences and transfer that learning to other situations through written and presentation skills.

Module aims
This module aims to:
● Enable students to acquire and develop knowledge as it occurs in professional practice.
● Apply academic knowledge to work activities and processes in practice.
● Enable students to mature through the evaluation of their placement experiences.
● Support students to develop and apply new skills appropriate to their professional setting in which they are working.
● Enable students to develop the employability skills and attitudes/approach that graduate employers look for and are required of a person working in a professional capacity.

Learning outcomes
On successful completion of this module, students will be able to:
1. Demonstrate job-seeking and job acquiring skills relevant to chosen sector (C, T, P)
2. Identify personal strengths (C, T, P)
3. Identify key personal and professional objectives in relation to PTY (C, K, T, P)
4. Understand the organisation/s and how they themselves fit within it (C, T, P)
5. Apply academic knowledge to professional practice (C, K, T)
6. Understand and demonstrate appropriate professional behaviour (T,P)
7. Evaluate their personal and professional development (C, K, T, P)
8. Use the information/knowledge gained on placement to inform their career aims (C, K, T, P)

Key: C-Cognitive/Analytical; K-Subject Knowledge; T-Transferable Skills; P- Professional/Practical skills

Module content
Indicative content includes:
● The module focuses on achieving the learning outcomes by offering, via the placement experience, the opportunity for students to nurture the employability skills that graduate employers look for and to develop the professional identity, competencies and attributes that support the future employability outcomes for students. This development takes place across a wide range of professional environments with great variety in the work undertaken. Nevertheless, all of these offer the same opportunity to achieve the learning outcomes.

Methods of teaching/learning
The learning and teaching methods include:
● The learning and teaching methods are predicated on experiential learning through the placement experience itself.
● The mentoring, coaching and assessment role of both the workplace supervisor and the University’s Visiting Professional Training Tutor are focused on ensuring that students achieve the learning outcomes for the module; these relate to (1) personal and professional development, (2) evaluation of placement learning and (3) transfer of placement learning.
● The learning and teaching is supported by placement visits to the students on placement by a Visiting PT Tutor to support students’ critical self-reflection and learning
and regular mentoring support via phone, email or teleconference. In addition Return Days, Industry Days and regular support and review of the Professional Development Review and student development plans (as part of the PDR) provide additional experiential learning.

- The assessment of students’ performance by their respective placement provider is another key aspect of the experiential learning process for the placement student.

### Assessment strategy

The **assessment strategy** is designed to provide students with the opportunity to demonstrate the learning outcomes regarding the successful acquisition of a Professional Training placement, and the acquisition of the employability skills and competencies that support students’ graduate employability outcomes.

Thus, the **summative assessment** for this module consists of:

- **CV and Cover Letter** (LO1, LO2, LO4, LO6, LO8)
  Submitted at two stages (a) before commencing placement for review by the Visiting PT Tutor but not assessed; and (b) upon completion of the placement year a comprehensively updated CV and Cover Letter is submitted as if tailored to applying for a potential graduate job. It is at this point that the Visiting PT Tutor provides feedback. CV no more than 2 pages; Cover Letter 1 page.

- **Professional Development Review** (LO2, LO3, LO4, LO5, LO6, LO7)
  Completed over the duration of the placement period (and started prior to placement) this self-reflection tool and performance appraisal provides a framework for students, workplace supervisors and Visiting PT Tutors to discuss and evaluate students’ personal and professional development.

- **Placement Report** (LO2, LO4, LO5, LO6, LO7, LO8)
  Completed at the end of the placement this report describes the student’s placement, the range of tasks they performed, analyses their professional practices and work environment and provides a critical reflection on their personal and professional development. The Placement Report contains two elements; (a) a subject specific or technical section (word count ranges from 2,000 to 4,000 words depending on School/Department requirements); and (b) a section about the student’s reflection on their personal and professional development from the Professional Training placement (word count minimum is 2,000 words).

- **Presentation and Poster** (LO2, LO4, LO6, LO7)
  Students are required to deliver an oral presentation or to present a poster covering their placement experience or students are required by their Department to submit a video presentation. Word count is not applicable, but guidelines are available in the PTY student handbook.

### Formative assessment and feedback

Students will receive ongoing feedback as they develop their own Professional Development Review (PDR) which they undertake several times across the duration of the placement experience. This feeds directly into the development of the Reflective element of the Placement Report.
**Reading list**

**Essential reading**
- Student Handbook for Professional Training.

**Recommended reading**
- Additional reading may be provided by the Senior PT Tutor as required.
## PTY Module Descriptor (Work-Study 50/50)

<table>
<thead>
<tr>
<th>Module code:</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Module title:</td>
<td>Professional Training Year Module</td>
</tr>
<tr>
<td>FHEQ Level:</td>
<td>Level P</td>
</tr>
<tr>
<td>Module Co-ordinator:</td>
<td>Senior Professional Training Tutor (Department/School)</td>
</tr>
<tr>
<td>Other contributors:</td>
<td></td>
</tr>
<tr>
<td>Number of credits:</td>
<td>120 P credits</td>
</tr>
<tr>
<td>Number of ECTS credits:</td>
<td>60 ECTS credits</td>
</tr>
<tr>
<td>Module availability:</td>
<td>Semester 1 and 2</td>
</tr>
<tr>
<td>Overall student workload:</td>
<td>A pro rata equivalent of 1,125 hours subject to the requirements of the placement provider where additional hours are needed to meet the placement provider’s requirements. The study element to meet the requirements of the institutional partner.</td>
</tr>
<tr>
<td>Last updated:</td>
<td>July 2018</td>
</tr>
</tbody>
</table>

### Assessment pattern

<table>
<thead>
<tr>
<th>Units of Assessment</th>
<th>Weighting towards module mark (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CV and Cover Letter</td>
<td>10% (graded)</td>
</tr>
<tr>
<td>Professional Development Review</td>
<td>20% (graded)</td>
</tr>
<tr>
<td>Placement Report</td>
<td>50% (graded)</td>
</tr>
<tr>
<td>Study Exchange (relevant modules taken at a partner institution)</td>
<td>20% (P/F)</td>
</tr>
</tbody>
</table>

**Alternative assessment:**

The alternative assessment below is for the Professional Development Review (PDR): Taking account of the four competencies outlined in the Professional Development Review, provide a critical analysis of your own experiences on a work-study placement against these key benchmark competencies. 10%

### Qualifying condition(s)

Every unit of assessment needs to be passed.

### Pre-requisite/co-requisites

N/A

### Module overview

This module supports students’ development of personal and professional attitudes and abilities appropriate to a Professional Training placement. It supports and facilitates self-reflection and transfer of learning from their Professional Training placement experiences to their final year of study and their future employment. The PTY module is concerned with Personal and Professional Development towards holistic academic and non-academic learning, and is a process that involves self-reflection, documented via the creation of a personal record, planning and monitoring progress towards the achievement of personal objectives. Development and learning may occur before and during the placement, and this is reflected in the assessment model as a progressive process. However, the graded assessment takes place primarily towards the end of the placement. Additionally, the
module aims to enable students to evidence and evaluate their placement experiences and transfer that learning to other situations through written and presentation skills.

Module aims
This module aims to:

- Enable students to acquire and develop knowledge as it occurs in professional practice.
- Apply academic knowledge to work activities and processes in practice, and in the context of the learning experience at a partner institution (generally at an overseas location).
- Enable students to mature through the evaluation of their placement experiences.
- Support students to develop and apply new skills appropriate to their professional setting in which they are working and appropriate to the academic setting in which they are studying.
- Enable students to develop the employability skills and attitudes/approach that graduate employers look for and are required of a person working in a professional capacity.

Learning outcomes
On successful completion of this module, students will be able to:
1. Demonstrate job-seeking and job acquiring skills relevant to chosen sector (C, T, P)
2. Identify personal strengths (C, T, P)
3. Identify key personal and professional objectives in relation to PTY (C, K, T, P)
4. Understand the organisation/s and how they themselves fit within it (C, T, P)
5. Apply academic knowledge to professional practice (C, K, T)
6. Understand and demonstrate appropriate professional behaviour (T, P)
7. Evaluate their personal and professional development (C, K, T, P)
8. Use the information/knowledge gained on placement to inform their career aims (C, K, T, P)

Key: C-Cognitive/Analytical; K-Subject Knowledge; T-Transferable Skills; P- Professional/Practical skills

Module content
Indicative content includes:
- The module focuses on achieving the learning outcomes by offering via the placement experience the opportunity for students to nurture the employability skills that graduate employers look for and to develop the professional identity, competencies and attributes that support the future employability outcomes for students. This development takes place across a wide range of professional environments with great variety in the work undertaken. Nevertheless, all of these offer the same opportunity to achieve the learning outcomes.

Methods of teaching/learning
The learning and teaching methods include:
- The learning and teaching methods are predicated on experiential learning through the placement experience itself. The study elements of the placement will comply with the requirements of the institutional partner.
- The mentoring, coaching and assessment role of both the workplace supervisor and the University’s Visiting Professional Training Tutor are focused on ensuring that
students achieve the learning outcomes for the module; these relate to (1) personal and professional development, (2) evaluation of placement learning and (3) transfer of placement learning.

- The learning and teaching is supported by placement visits to the students on placement by a Visiting PT Tutor to support students’ critical self-reflection and learning and regular mentoring support via phone, email or teleconference. In addition, Return Days, Industry Days and regular support and review of the Professional Development Review and student development plans (as part of the PDR) provide additional experiential learning.
- The assessment of students’ performance by their respective placement provider is another key aspect of the experiential learning process for the placement student.

**Assessment strategy**

The assessment strategy is designed to provide students with the opportunity to demonstrate the learning outcomes regarding the successful acquisition of a Professional Training placement, and the acquisition of the employability skills and competencies that support students’ graduate employability outcomes.

Thus, the summative assessment for this module consists of:

- **CV and Cover Letter** (LO1, LO2, LO4, LO6, LO8)
  Submitted at two stages (a) before commencing placement for review by the Visiting PT Tutor but not assessed; and (b) upon completion of the placement year a comprehensively updated CV and Cover Letter is submitted as if tailored to applying for a potential graduate job. It is at this point that the Visiting PT Tutor provides feedback. CV no more than 2 pages; Cover Letter 1 page.

- **Professional Development Review** (LO2, LO3, LO4, LO5, LO6, LO7)
  Completed over the duration of the placement period (and started prior to placement) this self-reflection tool and performance appraisal provides a framework for students, workplace supervisors and Visiting PT Tutors to discuss and evaluate students’ personal and professional development.

- **Placement Report** (LO2, LO4, LO5, LO6, LO7, LO8)
  Completed at the end of the placement this report describes the student's placement, the range of tasks they performed, analyses their professional practices and work environment and provides a critical reflection on their personal and professional development. The Placement Report contains two elements: (a) a subject specific or technical section (word count ranges from 2,000 to 4,000 words depending on School/Department requirements); and (b) a section about the student's reflection on their personal and professional development from the Professional Training placement (word count minimum is 2,000 words).

- **Study Exchange** (LO2, LO4, LO6, LO7, LO8)
  Students must secure the agreed number of credits at the partner institution in order to successfully meet the requirements of the Professional Training year. This recognises the balance of the 50/50 nature of the placement year and accommodates study exchange alongside the work placement.
Formative assessment and feedback

Students will receive ongoing feedback as they develop their own Professional Development Review (PDR) which they undertake several times across the duration of the placement experience. This feeds directly into the development of the Reflective section of the Placement Report.

The requirements of the partner institution are applied to any aspect of formative assessment and feedback for the study exchange element of the placement.

Reading list

**Essential reading**
- Student Handbook for Professional Training.

**Recommended reading**
- Additional reading may be provided by the Senior PT Tutor as required.
PTY Module Descriptor (Full-Year Study)

| Module code:  |  |
| Module title: | Professional Training Year Module |
| FHEQ Level:   | Level P |
| Module Co-ordinator: | Senior Professional Training Tutor (Department/School) |
| Other contributors: |  |
| Number of credits: | 120 P credits |
| Number of ECTS credits: | 60 ECTS credits |
| Module availability: | Semester 1 and 2 |
| Overall student workload: | The relevant workload parameters for full-year study as specified by the institutional partner. |
| Last updated: | July 2018 |

**Assessment pattern**

<table>
<thead>
<tr>
<th>Units of Assessment</th>
<th>Weighting towards module mark (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>CV and Cover Letter</td>
<td>10% (graded)</td>
</tr>
<tr>
<td>Study exchange</td>
<td>60% (P/F)</td>
</tr>
<tr>
<td>Final Report</td>
<td>30% (graded)</td>
</tr>
<tr>
<td>Alternative assessment:</td>
<td>None</td>
</tr>
</tbody>
</table>

**Qualifying condition(s)**

Every unit of assessment needs to be passed.

**Pre-requisite/co-requisites**

N/A

**Module overview**

This module supports students’ development of personal and professional attitudes and abilities appropriate to a Professional Training placement. It supports and facilitates self-reflection and transfer of learning from their Professional Training placement experiences to their final year of study and their future employment. The PTY module is concerned with Personal and Professional Development towards holistic academic and non-academic learning, and is a process that involves self-reflection, documented via the creation of a personal record, planning and monitoring progress towards the achievement of personal objectives. Development and learning may occur before and during the placement, and this is reflected in the assessment model as a progressive process. However, the graded assessment takes place primarily towards the end of the placement. Additionally, the module aims to enable students to evidence and evaluate their placement experiences and transfer that learning to other situations through written and presentation skills.

**Module aims**

This module aims to:
- Enable students to acquire and develop knowledge as it occurs in professional practice.
- Apply academic knowledge from the learning experience at a partner institution (generally at an overseas location).
● Enable students to mature through the evaluation of their placement experiences.
● Support students to develop and apply new skills appropriate to the academic setting in which they are studying.
● Enable students to develop the employability skills and attitudes/approach that graduate employers look for and are required of a person working in a professional capacity.

Learning outcomes
On successful completion of this module, students will be able to:
1. Demonstrate job-seeking and job acquiring skills relevant to chosen sector (C, T, P)
2. Identify personal strengths (C, T, P)
3. Identify key personal and professional objectives in relation to PTY (C, K, T, P)
4. Understand the organisation/s and how they themselves fit within it (C, T, P)
5. Apply academic knowledge to professional practice (C, K, T)
6. Understand and demonstrate appropriate professional behaviour (T,P)
7. Evaluate their personal and professional development (C, K, T, P)
8. Use the information/knowledge gained on placement to inform their career aims (C, K, T, P)

Key: C-Cognitive/Analytical; K-Subject Knowledge; T-Transferable Skills; P- Professional/Practical skills

Module content
Indicative content includes:
● The module focuses on achieving the learning outcomes by offering via the placement experience the opportunity for students to nurture the employability skills that graduate employers look for and to develop the professional identity, competencies and attributes that support the future employability outcomes for students. This development takes place across a wide range of learning environments with great variety in the studies undertaken. Nevertheless, all of these offer the same opportunity to achieve the learning outcomes.

Methods of teaching/learning
The learning and teaching methods include:
● The learning and teaching methods are predicated on the requirements of the institutional partner.
● Where relevant, the academic mentoring, coaching and assessment role of partner institutions are focused on ensuring that students achieve the learning outcomes for the module; these relate to (1) personal and professional development, (2) evaluation of placement learning and (3) transfer of placement learning.
● The partner institution is encouraged to support students' critical self-reflection and learning.
● The assessment of students' academic attainment for the study element of the placement year is as per the requirements of the partner institution.
Assessment strategy

The assessment strategy is designed to provide students with the opportunity to demonstrate the learning outcomes regarding the successful acquisition of a Professional Training placement, and the acquisition of the employability skills and competencies that support students’ graduate employability outcomes.

Thus, the summative assessment for this module consists of:

- **CV and Cover Letter** (LO1, LO2, LO4, LO6, LO8)
  Submitted at two stages (a) before commencing placement for review by the Visiting PT Tutor but not assessed; and (b) upon completion of the placement year a comprehensively updated CV and Cover Letter is submitted as if tailored to applying for a potential graduate job. It is at this point that the Visiting PT Tutor provides feedback. CV no more than 2 pages; Cover Letter 1 page.

- **Final Report** (LO2, LO4, LO5, LO6, LO7, LO8)
  Completed at the end of their study exchange, this report of 3,000 words requires students to critically reflect on their personal and professional development. Students will also take account of their inter-cultural learning, any language capabilities they may have acquired from studying in a non-native language and reflections on how the study exchange has enhanced their employability prospects.

- **Study Exchange** (LO2, LO4, LO6, LO7, LO8)
  Students must secure the agreed number of credits at the partner institution in order to successfully meet the requirements of the Professional Training year. This recognises the full-year nature of the study exchange.

Formative assessment and feedback

The requirements of the partner institution are applied to any aspect of formative assessment and feedback.

Reading list

**Essential reading**
- Student Handbook for Professional Training.

**Recommended reading**
- Additional reading may be provided by the Senior PT Tutor as required.
Appendix 7 - Placement Agreement template

Professional Training Agreement

This agreement seeks to codify and clarify the normal arrangements for students undertaking a period of professional training as part of their study at the University and is based on existing regulations and guidelines.

This agreement relates specifically to the placement which forms an integrated part of the degree programme at the University of Surrey.

The objective of the placement is to extend the experience of the student and to provide an opportunity for the application of learning. Exact details of the placement may be attached as an appendix to the agreement.

The responsibilities of the University, employer and student are detailed overleaf. By signing this agreement, respective parties undertake to abide by these requirements.

AGREEMENT

For the University:

Name:  
Position:  
Faculty:  
Signature and date:  

For the placement organisation:

Name:  
Position:  
Placement organisation:  
Signature and date:  
Address of placement organisation:  

The student:

Name:  
Signature and date:  
Programme:  
Placement dates:  

Thank you for completing this document. Placement student to upload this form to the appropriate Assignment Drop-box, in the Professional Training area of SurreyLearn.
### RESPONSIBILITIES OF THE UNIVERSITY

**Towards the student:**
- To appoint a visiting tutor who will normally visit two times within a 12 month period.
- The visiting tutor will monitor the student’s general performance and counsel the student confidentially.
- The visiting tutor will conduct assessment as required in the relevant Programme Regulations.
- In the case of international students with a Tier 4 visa, to maintain contact with the student at work (and/or place of study) via the placement visits and the usual forms of communication via email, phone or via Skype or teleconference.

**Towards the placement organisation:**
- The visiting tutor will guide the placement organisation in the assessment criteria used by the University

### RESPONSIBILITIES OF THE PLACEMENT ORGANISATION

- To plan the training and work programme to be undertaken by the student, in consultation with the relevant University Senior Tutor for Professional Training or nominee.
- To offer a placement (unpaid)/a contract of employment (paid) with the duration and the terms of the placement specified.
- To treat the student as an employee on short term contract in accordance with the organisation’s normal policies.
- To provide a full and clear induction to the organisation and its working practices, conventions etc.
- To nominate a supervisor who will conduct or make arrangements for day-to-day supervision of the student.
- To ensure, so far as is reasonably practicable, a safe working environment, in conformity with Health and Safety legislation.
- To provide the same level of liability and other insurance cover provided for comparable employees.
- To facilitate access to the student for visits by the visiting tutor.
- Under the guidance of the University Faculty/Department and in accordance with the student’s Programme Regulations as they relate to professional training, to facilitate and participate in the assessment of the student.
- In cases of serious breaches of discipline to advise and consult with the Senior Tutor.
- In the case of international students with a Tier 4 visa, to monitor the attendance and engagement of the placement student at work (and/or place of study).
- To notify the relevant Senior PT Tutor or Visiting Tutor at the University in the event of the student being absent for more than 10 days without explanation.
RESPONSIBILITIES OF THE STUDENT

**Towards the placement organisation:**

- To abide by all company rules regarding hours of work, health and safety regulations and other practices and procedures.
- To maintain confidentiality and to abide by the University's Code of Practice for Intellectual Property (the IP Code).
- To carry out the work programme specified by the placement organisation under the supervision of the specified supervisor(s).

**Towards the University:**

- Complete all reports and records for the University as specified in the Programme Regulations.
- Consult with the University prior to seeking any changes in the terms and duration of the placement.
- To provide access to all records maintained during the placement for the visiting tutor and the placement supervisor except, in the case of the visiting tutor, where there is an issue of commercial secrecy or national security.