How to set up GlobalProtect on your University provided device

If you are working on campus with a laptop/device provided by IT Services

If you’re on campus this week using a laptop provided by IT Services, GlobalProtect will be automatically installed. Once installed, you will see a GlobalProtect message appear on your device. There will be a GlobalProtect icon (grey globe) in your system tray.

When you are at home, please test that you can connect by clicking on the GlobalProtect icon in your system tray:

If you are already off campus and working with a laptop/device provided by IT Services

If you are already off campus and are already using anywhere.surrey.ac.uk (network connect), GlobalProtect will be automatically installed for you over the next few days.

- To check if GlobalProtect has been installed, look in your system tray as above.
- If it has, please restart your computer.
- Log in and click on GlobalProtect in your system tray and click ‘connect’ – you are all set and no longer need to use anywhere.surrey.ac.uk (network connect)!

If you are already off campus and not already using anywhere.surrey.ac.uk (network connect), you can launch and install GlobalProtect from the Surrey AppStore https://appstore.surrey.ac.uk