

# Working off campus with GlobalProtect

The GlobalProtect service is replacing the 'Anywhere' and 'Remote Cryptocard' services to provide users with access to on campus resources such as the H and S drives.

## Download the client

### Windows/Mac

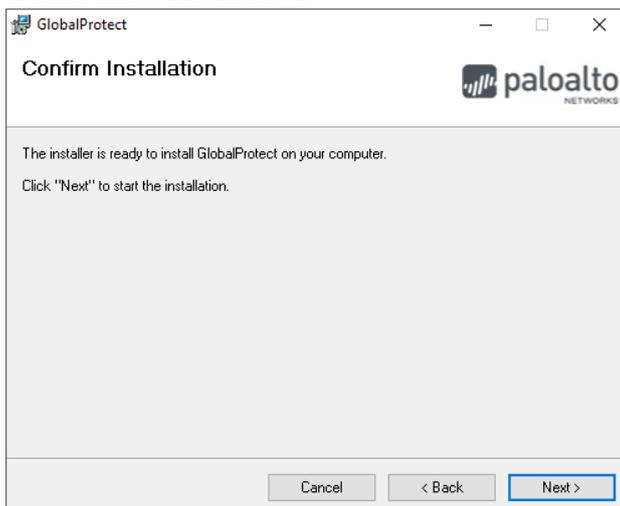
If you haven't already got the client your computer, follow these instructions to install

1. Go to <https://vpn.surrey.ac.uk>
2. Login with your Surrey username and password
3. Download the GlobalProtect agent appropriate for your operating system.

In most cases, this will be the 'Windows 64 bit' agent



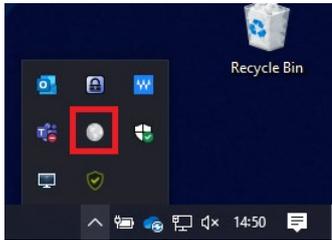
4. Run through the set up by clicking next and choosing your installation folder. The default is fine for most installations



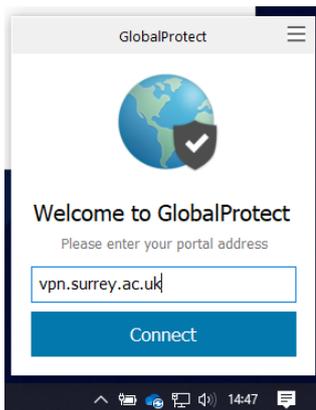
5. You have now installed the client

## First time setup

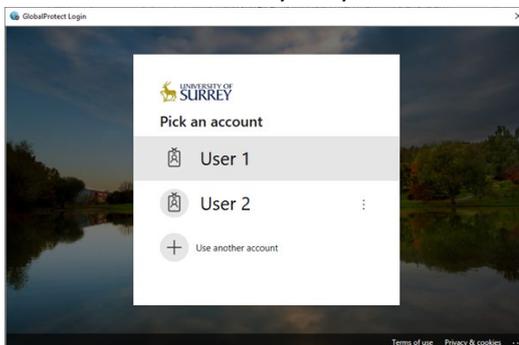
1. Find the grey icon in your system tray (by the clock). It is highlighted in red here on Windows 10:



2. When you click the icon, a prompt will appear. Enter “vpn.surrey.ac.uk” (without quotes) and click connect:

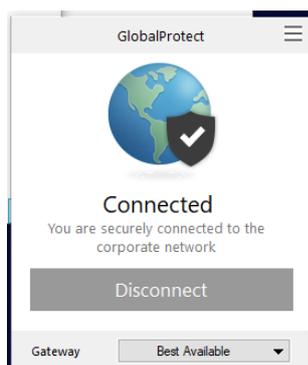


3. If you are on your own device, you will need to sign in. Select the account you wish to use and your university password. If you are on a managed windows 10 laptop, your credentials will be entered securely for you.



## Connecting and Disconnecting

Any time you wish to connect and disconnect, you will need to click on the globe icon (🌐 or 🌐) in the system tray. Simply click the “Connect” or “Disconnect” button in the window that appears.



Any questions or issues, please contact the IT Service Desk at [itservicedesk@surrey.ac.uk](mailto:itservicedesk@surrey.ac.uk) or by calling 01483 689898