



Manager in Training The Club at Admirals Cove



Laura Giussani – International Event Management

Role

As Banquet Manager in Training I was responsible for leading a team of 20 servers in delivering bespoke events at a private luxury Country Club in Florida (USA). My duties included:

- Sole management of small scale events and fine dining experiences
- Floor management at big events (200+ guests)
- Responsible for creating floorplans, correspondence, and reports

I also had the chance to work in Catering creating event themes moodboards, engaging in market researches, and developing reports and charts.



Contribution

- Successful creation of documents for Director meetings
- Development of new food take-out system
- Theme development for the 2019 New Years Eve Party.
- Worked on a Yacht party project from planning to delivery thanks to my relationship with the Catering department and demonstrated professionalism.

Achievements

- Promoted Manager 1 month after commencing placement
- Offered a graduate position
- Recommended to a luxury hotel abroad by the Club CEO

New Expertise and Skills

- Ability to manage events of different scales and nature
- Improved leadership skills
- Conflict resolution
- Stress management and endurance (long shifts)
- Communication skills in a diverse workforce
- Professional use of Excel and industry softwares

- I was pushed every day to go above and beyond and take responsibilities I was not expecting from a placement. My previous volunteering and work experience along my involvement in University activities and proactive mindset played a huge role in my success. -

