How to set up GlobalProtect on your University provided device

If you are off campus and working with a device provided by IT Services

- If you don’t have GlobalProtect installed, you can launch and install GlobalProtect from the Surrey AppStore [https://appstore.surrey.ac.uk](https://appstore.surrey.ac.uk)
- To check if GlobalProtect has been installed, look in your system tray as shown in the screenshot below.
- If installed, there will be a GlobalProtect icon (grey globe) in your system tray.

Please check that you can connect by clicking on the GlobalProtect icon in your system tray:

- You may be prompted to enter the name of a gateway. Enter “vpn.surrey.ac.uk” (without quotes) and click connect:

- The grey globe will turn blue and green once connected.
- You may be prompted for an MFA approval to connect to GlobalProtect.
- You are all set.