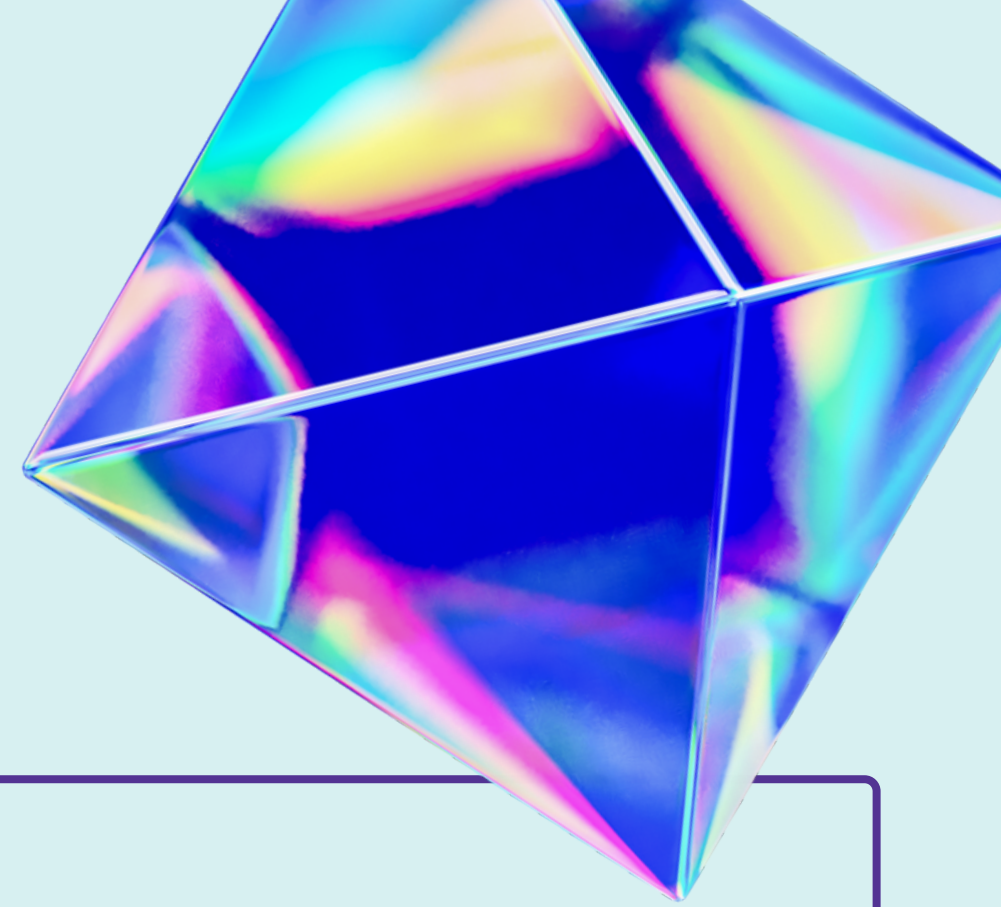




## The Future of Work Research Centre University of Surrey



- Do you believe that listening has the power to transform people and organisations?
- Are your research interests in areas that link organisational effectiveness to the forms and quality of communication?
- Are you fascinated by the potential of natural language processing (NLP) techniques to learn from text (conversations, email, speeches, reports) as data?

**If so,**

The Future of Work Research Centre's Symposium "**Advances in the Science of Organizational Communication**" followed by the research incubator "**Text As Data**" is for you!

*Symposium:*

## Are You Listening? Advances in the Science of Organizational Communication

- The Symposium will feature experts **Avi Kluger** (Hebrew University Business School), **Mike Yeomans** (Imperial College London), and **Eugene Sadler-Smith** (Surrey Business School) renowned for their work on listening, and for developing cutting edge methods for the study of communication behaviour and leadership in organisations.

*Research incubator:*

## Text As Data

- The incubator "Text As Data" will feature interactive activities and discussions with **management scholars and experts in natural language processing** that will help you brainstorm a research project and identify potential collaborators.

**Places are available on a first come first served basis, so please register soon!**

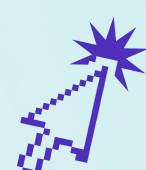
**17th May, 2024**

Limited

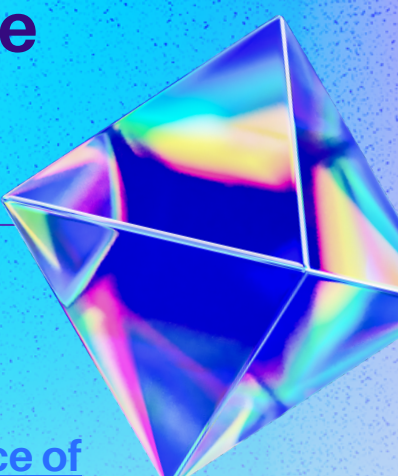
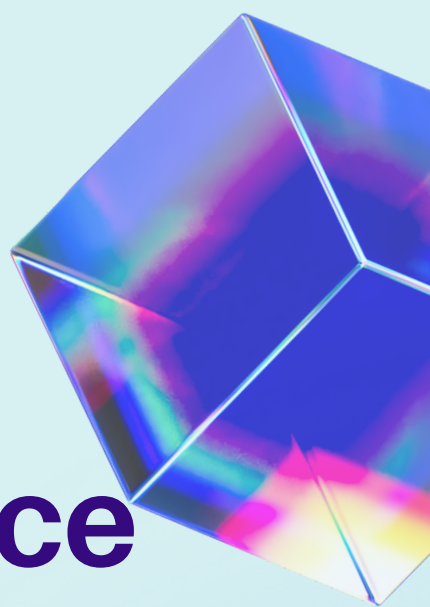
**40** Seats Only

**Future of Work Research Centre  
@ Oak Suite 1 & 2**

Registration Link:



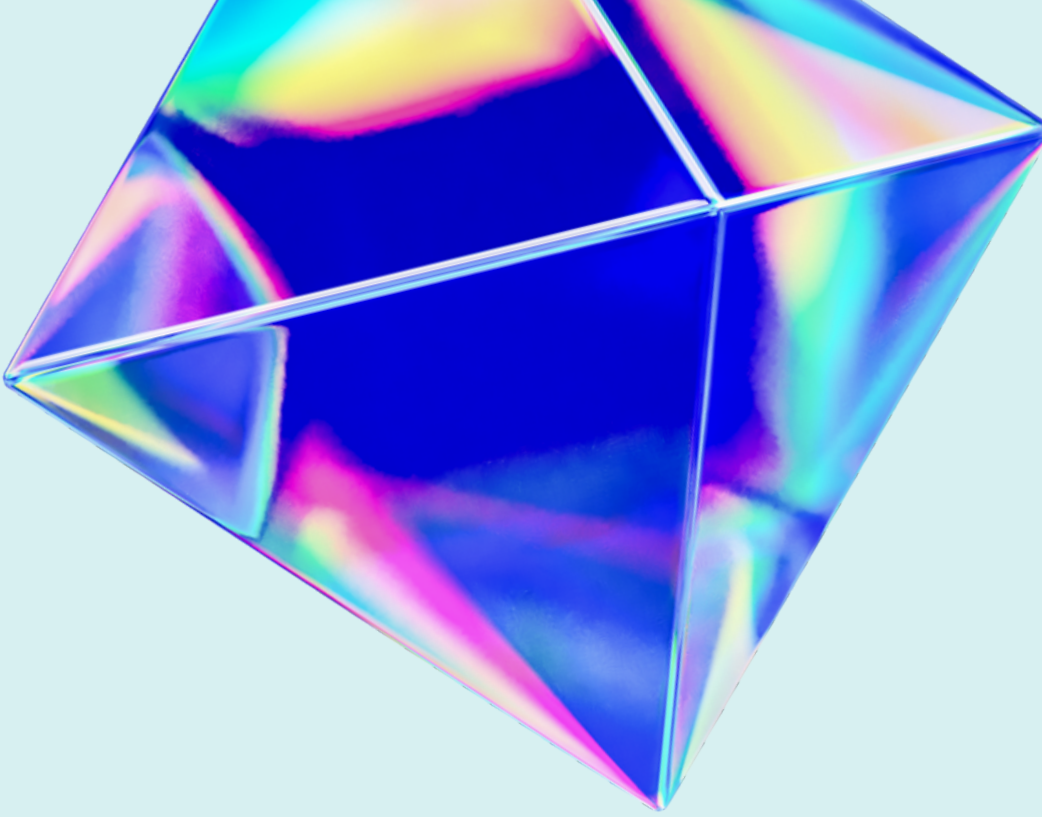
[Are you listening? Advances in the Science of Organisational Communication at Oak Suite 1 and 2 \(Above Hillside\) event tickets from TicketSource](#)







# The Future of Work Research Centre University of Surrey



## PROGRAM

Date: 17th May, 2024  
Location: Oak Suite 1 & 2

### Symposium

"Are You Listening? Advances in the Science of  
Organizational Communication"  
10:00 to 13:00

- 10:00 Welcome
- 10:10 Hands-on easy listening tools      Avi Kluger
- 10:40 The power of listening      Avi Kluger
- 11:20 An NLP approach to detecting listening behavior during  
conversation      Michael Yeomans
- 12:00 Listening for linguistic markers of leadership      Eugene Sadler-Smith
- 12:40 Q&A

### Reasearch Incubator

"Text As Data"  
14:30 to 17:00

- 14:30 Arrival and the Wall of Favourites  
*Please bring your favourite "Text As Data" article to display on the Wall of Favourites.*
- 14:45 What is your "Text As Data" story? Six and a half steps...  
*Prepare to engage in a one-on-one listening exercise, during which we will take turns asking questions about a "Text As Data" piece our partner would like to be known for, a dream! We will play with the idea that a typical fairytale does not only have a dream goal, but other structural elements too...*
- 15:30 Small group discussion with method experts
- 16:30 Wrap-up  
*Please share what you take away at the end of the incubator. Perhaps, new collaborators or an idea for a paper or a new research bid? We will display all take-aways on the Wall of Favourites!*

### Keynote Speakers



**Avi Kluger**  
*Professor of Organizational Behavior  
Hebrew University Business School  
(HUBS)*



**Michael Yeomans**  
*Assistant Professor of Strategy and  
Organisational Behaviour  
Imperial College London*



**Eugene Sadler-Smith**  
*Professor of Organizational Behaviour  
University of Surrey*

