

Form for use in the submission of an Academic Appeal

This form should **only** be used by students **who cannot sign-in via [Student Self-Serve](#)** and who wish to appeal against an academic decision of the University.

You may wish to obtain advice on your case before submitting an appeal. The Surrey Students' Union offers an independent, impartial, confidential support service to all students. The office supports students who wish to make an appeal or launch a complaint, and is also there to help students with welfare or education problems. The office is open 10:00-16:00 Monday to Friday. To make contact with Union support email ussu.advice@surrey.ac.uk or call 01483 689223. Details can also be found on <https://surreyunion.org/>

Please refer to the [Regulations for Academic Appeals](#) before submitting an appeal.

You should inform OSCAR immediately if you require reasonable adjustments to be made to this appeals process.

Please complete all sections of this form. Sign and date the form before returning it with your statement and supporting evidence by email to oscar@surrey.ac.uk

Your details

Title: _____
(e.g. Mr/Ms/Mrs/Miss/Dr)

First name: _____

URN:

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Surname: _____
(i.e. Family name)

Current Level: _____
(e.g. Level 4/5/6, Masters, Doctorate)

Tel: Home - _____
Mobile - _____

NB. Please inform OSCAR if your contact details change

University email address: _____

Please note, all communication relating to your appeal will be via your University email account (which will be reactivated if it has expired)

Faculty*: _____
(e.g. Faculty of Engineering and Physical Sciences) * or name of Associated Institution where applicable

Programme of study: _____
(e.g. MSc programme in Computing Systems Management)

Your appeal

Please indicate below what decision you are appealing:

- Academic progression decision ☐
- Conferred credits, marks, or degree classification (or degree outcome in the case of a doctoral degree) ☐
- Penalty for failing to make progress, including programme termination ☐
- Outcome of an application for extenuating circumstances ☐

Which module(s) does this appeal concern (if appropriate):

Which units of assessment does this appeal concern (i.e. the assignment, test or examination):

When were you notified of the decision that you wish to appeal ((for example, when did you receive the notification email or letter)?

Grounds for your appeal

Please refer to the [Regulations for Academic Appeals](#). The Regulations specify the grounds on which the University will consider an appeal against an academic decision. The grounds are as set out below. Please highlight the appropriate ground(s) for your appeal:

- ☐ that staff or bodies have failed to follow regulations and/or procedures or have failed to follow them with due care
- ☐ that staff or bodies have shown bias or prejudice towards the student in the way they have made the relevant academic decision
- ☐ that the student's performance was affected by extenuating circumstances that they could not report at the time for valid reasons
- ☐ that the student's performance was affected by extenuating circumstances that were reported at the time and relevant new evidence has since become available which has not been taken into account in making the relevant academic decision

Case for your appeal

Please set out in a **separate statement** the main point(s) of your appeal with reference to the ground(s) on which your appeal is based. Please note that this statement will be used to evaluate your appeal, and therefore you should provide all of the information that you wish to be taken into consideration.

Please note that the University reserves the right to contact the authors of any evidence in order to verify authenticity. If the evidence can be shown to have been dishonestly acquired or is in itself dishonest the appeal may be dismissed and the matter submitted to the disciplinary process (if appropriate). Please contact oscar@surrey.ac.uk if you have any concerns in relation to these checks.

Outcome of your appeal

Please outline the outcome that you are seeking:

Students' Union Advice

Did you seek advice from the Surrey Students' Union in relation to your appeal?

Yes ☐

No ☐

Prefer not to say ☐

- By submitting this academic appeal, I can confirm that I have read and understood the [privacy notice](#) for student facing regulations.
- I understand that OSCAR will process personal details about me, which will include sensitive information, in order to deal with my academic appeal effectively.
- If I have submitted information about third parties, I confirm that the third party is aware and has agreed that I can use their information for the purpose of my appeal.
- I understand that the information provided in my appeal may be used as part of other University processes such as those outlined in the *Regulations for Fitness to Practise, Regulations for Support to Study or Student Disciplinary Regulations*.
- I understand that as part of the appeal process, OSCAR may need to gather personal and sometimes sensitive information about me from different University departments, such as:
 - Student and Academic Administration
 - Library and Learning Centre (including Disability and Neuroinclusion Service)
 - Accommodation Services and Student Communities team
 - Academic staff (including Personal Tutors, Supervisors, Programme Leaders, etc.)
 - Campus Safety Team
 - Faculties and/or the Doctoral College
 - Surrey Students' Union
 - IT Services
 - Vice-Chancellor's Office
- I understand that the data provided in my appeal as well as the information collated by OSCAR in relation to my appeal will be securely stored for 18 months after the date that I am no longer a registered student at the University or 18 months after the academic appeal is closed (whichever is the latter).
- I understand that it is my responsibility to contact OSCAR if I have any concerns in relation to how my data will be handled.
- I understand that I can withdraw my consent for OSCAR to process my personal data at any time. However, I also understand that this is likely to mean that OSCAR cannot process my appeal.

Signature: _____

Date: _____

This completed form should be submitted with your statement and any supporting evidence by email to oscar@surrey.ac.uk

You are advised to keep a copy of all correspondence for your records.

September 2025