

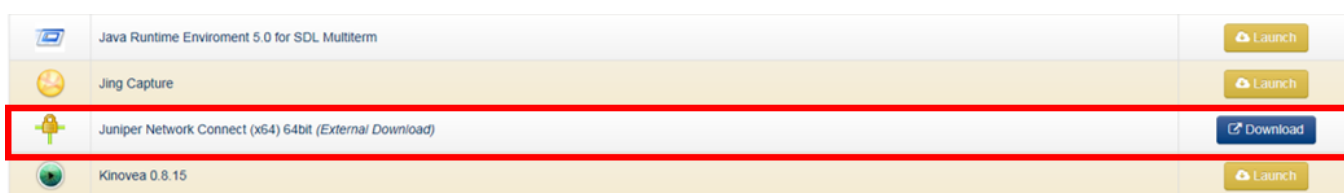
Installing and launching the VPN service

University Managed Devices

The information in this guide will assist **Staff** connecting to the Virtual Private Network (VPN) service. You can access the VPN service from Mac OS, Linux and Windows devices by following the instructions below.

Installing the Pulse Secure/Network Connect VPN service

1. Visit <https://surreysoftware.surrey.ac.uk>
2. Find Juniper Network Connect from the available software list



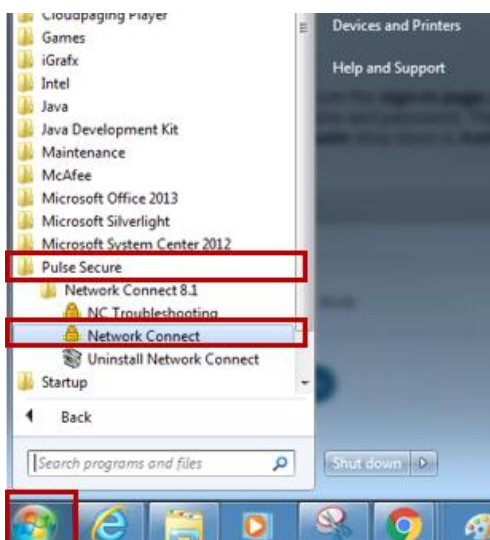
3. Click Download.
4. When prompted select a location to save the application to.
5. Once the file has been downloaded follow the on-screen instructions to complete the install.

After installation you will be able to launch Network Connect directly from your start or applications menu using the instructions below.

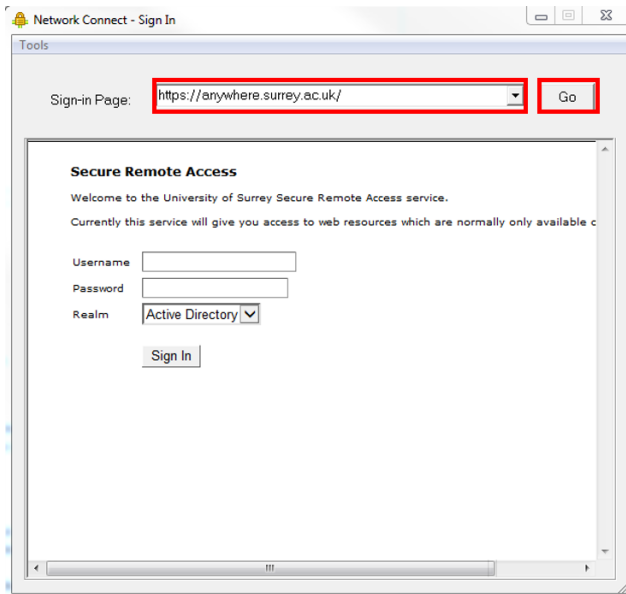
Launching the VPN Service after installation

You will need to install Juniper Pulse (formerly Network Connect) from SurreySoftware Store before being able to start the software. Once installed you will be able to start the program by following the instructions below.

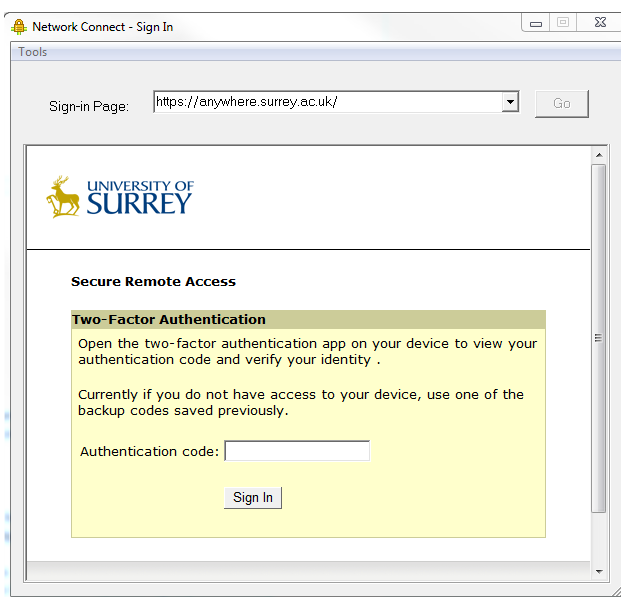
1. Click on the **Start** button
2. Go to **All Programs**
3. Scroll to **Pulse Secure**
4. Select **Network Connect**



5. A sign-in page will appear. Enter <https://anywhere.surrey.ac.uk> in the address bar and press Go.



6. Enter your university account username and password
7. Click **Sign In**
8. You will be prompted to enter a second authentication code using the Google Authenticator app on your smartphone or tablet



9. Once you have connected to the anywhere service the homepage will be displayed. Click on the service you require to get started or open the application or file you would like to access as normal.

Note: A gold padlock will be displayed in the computer's system tray once you are connected to the service. This will blink green to indicate network activity, and will become greyed out if you disconnect.

