Overall Satisfaction

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Percentage of eligible students who took the survey: 73%

Number of registered students: 2410

Satisfaction scores:
- Teaching: 87%
- Assessment and feedback: 69%
- Academic support: 80%
- Organisation and management: 78%
- Learning resources: 84%
- Personal development: 82%

Overall Satisfaction Percentage: 87%
Dance, Film and Theatre

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Teaching</td>
<td>85%</td>
</tr>
<tr>
<td>Assessment and feedback</td>
<td>82%</td>
</tr>
<tr>
<td>Academic support</td>
<td>78%</td>
</tr>
<tr>
<td>Organisation and management</td>
<td>67%</td>
</tr>
<tr>
<td>Learning resources</td>
<td>61%</td>
</tr>
<tr>
<td>Personal development</td>
<td>59%</td>
</tr>
</tbody>
</table>

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

Positive Comments

- teachers
- practical
- course
- modules
- good
- dance
- subjects
- equipment
- theoretical
- interesting

Negative Comments

- students
- practical
- work
- staff
- course
- marking
- equipment
- members
- room

Number of registered students: 55

Percentage of eligible students who took the survey: 73%
Percentage for overall satisfaction

92%
64%
86%
81%
81%
81%
83%

Satisfaction scores:
Teaching
Assessment and feedback
Academic support
Organisation and management
Learning resources
Personal development

90%

Number of registered students: 90

Percentage of eligible students who took the survey: 76%

Faculty of Arts and Human Sciences
Music and Sound Recording

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

Student Comments

Positive Comments

lectures
good work
modules
course
music
teaching
experience
variety
performance

Negative Comments

practical
pluralism
instrument
department
equipment
students
modules
music
credit
course

Number of eligible students who took the survey: 76%
English

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

Satisfaction scores:

- Teaching: 93%
- Assessment and feedback: 66%
- Academic support: 83%
- Organisation and management: 67%
- Learning resources: 57%
- Personal development: 76%

Percentage for overall satisfaction: 81%

Number of registered students: 73

Percentage of eligible students who took the survey: 71%
Languages and Translation Studies

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- Teaching: 88%
- Assessment and feedback: 68%
- Academic support: 71%
- Organisation and management: 76%
- Learning resources: 98%
- Personal development: 89%

Percentage of eligible students who took the survey: 68%

Number of registered students: 22

Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

Positive Comments:
- teaching
- staff
- subject
- positive
- modules
- feedback
- enthusiastic
- difficult
- friendly
- experience
- opportunity
- placement

Negative Comments:
- placement
- staff
Politics

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.
The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

### Satisfaction scores:
- Teaching: 94%
- Assessment and feedback: 63%
- Academic support: 77%
- Organisation and management: 76%
- Learning resources: 81%
- Personal development: 75%

### Number of registered students: 138

### Percentage of eligible students who took the survey: 87%
Sociology

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Number of registered students: 84

Percentage of eligible students who took the survey: 76%

Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

Positive Comments

lectures
modules
good
helpful
lecture
interesting
staff
department
library
times

Negative Comments
Facility of Arts and Human Sciences

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

### Satisfaction scores:

- 85% for teaching
- 47% for assessment and feedback
- 72% for academic support
- 55% for organisation and management
- 63% for learning resources
- 81% for personal development

### Percentage for overall satisfaction

76%

### Number of registered students:

65

### Percentage of eligible students who took the survey:

80%

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Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

**Positive Comments**

- industry
- teachers
- great help
- training
- wonderful professional experience
- atmosphere
- support

**Negative Comments**

- dissertation
- communication
- difficult
time
staff

course
students
The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Economics**

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

**Satisfaction scores:**

- Teaching: 88%
- Assessment and feedback: 88%
- Academic support: 79%
- Organisation and management: 89%
- Learning resources: 93%
- Personal development: 93%
- Facilities: 88%
- Materials: 81%
- Interest: 100%
- Communication: 100%
- Management: 100%
- Information: 100%
- Economics course: 109%
- Office work: 100%

**Percentage for overall satisfaction:** 89%

**Number of registered students:** 109

**Percentage of eligible students who took the survey:** 70%
School of Law

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- Teaching: 82%
- Assessment and feedback: 62%
- Academic support: 77%
- Organisation and management: 68%
- Learning resources: 83%
- Personal development: 76%

Number of registered students: 165

Percentage of eligible students who took the survey: 68%

Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

Positive Comments

- lecturers
- teaching
- helpful
- students
- coursework
- staff
- course
- experience
- teachers
- interesting
- activities
- support

Negative Comments

- difficult
- administration
- timetabling
- feedback
- coursework
- students

Faculty of Business, Economics and Law
School of Management

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- Lecturers: 83%
- Staff: 68%
- Course helpful: 80%
- Placement: 90%
- Industry management: 86%
- Facilities: 81%

Percentage of eligible students who took the survey: 67%

Number of registered students: 469

Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

Positive Comments:
- Lecturers
- Good
- Staff
- Course
- Helpful
- Feedback
- Students
- Excellent
- Industry
- Management
- Facilities

Negative Comments:
- Assignments
- Hours
- Marking
- Difficult
Civil, Chemical and Environmental Engineering

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- Teaching: 86%
- Assessment and feedback: 67%
- Academic support: 79%
- Organisation and management: 74%
- Learning resources: 82%
- Personal development: 91%

Number of registered students: 100
Percentage of eligible students who took the survey: 79%

Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

Positive Comments

- Lecturers
- Good
- Helpful
- Staff
- Course
- Students
- Enthusiastic
- Department
- Training
- Professional

Negative Comments

- Administration
- Difficult
- Time
- Modules
- Work
- Course
- Students

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National Student Survey Result 2011
The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Satisfaction scores:**

- Teaching: 85%
- Assessment and feedback: 74%
- Academic support: 85%
- Organisation and management: 83%
- Learning resources: 82%
- Personal development: 79%

**Percentage for overall satisfaction:** 89%

Number of registered students: 74

Percentage of eligible students who took the survey: 72%

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.
The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Electronic Engineering**

Satisfaction scores:

- 73%
- 55%
- 69%
- 73%
- 88%
- 75%

Number of registered students: **71**

Percentage of eligible students who took the survey: **80%**

**Student Comments**

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

**Positive Comments**

- good
- course
- teaching
- staff
- experience
- helpful
- theories
- placement
- invaluable
- facilities

- modules
- students
- teachers
- exams

**Negative Comments**

- choices
- application
- academics
- difficult
- course
- teachers
- students
- exams

**Contents** National Student Survey Result 2011 | University of Surrey
Mathematics

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from 'strongly disagree' (1) to 'strongly agree' (5).

Percentage for overall satisfaction

Number of registered students: 79
Percentage of eligible students who took the survey: 71%
Mechanical, Medical and Aerospace Engineering

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.
Physics

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from 'strongly disagree' (1) to 'strongly agree' (5).

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Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

---

Positive Comments

- modules
- course
- staff
- enjoyable
- good
- experience
- placement
- prospects
- questions
- tutorials
- assessments
- teaching
- material
- exams
- rooms

Negative Comments

- lectures
- academics
- teaching
- assessments
- modules
- rooms
- exams
- course
- material
- year

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Number of registered students: 51

Percentage of eligible students who took the survey: 67%

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Percentage for overall satisfaction

97%
Biosciences

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- 92%: Teaching
- 61%: Assessment and feedback
- 80%: Academic support
- 72%: Organisation and management
- 84%: Learning resources
- 83%: Personal development

Percentage for overall satisfaction: 93%

Number of registered students: 180

Percentage of eligible students who took the survey: 83%

Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.

Positive Comments

course

good

lecturers

staff

placement

opportunities

work

exams

students

coursework

Negative Comments

dissertation

timetable

modules

feedback

lectures

work

exams

students
Chemical Sciences

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- 90%: Teaching
- 71%: Assessment and feedback
- 91%: Academic support
- 69%: Organisation and management
- 92%: Learning resources
- 82%: Personal development

Number of registered students: 55
Percentage of eligible students who took the survey: 84%

Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.
Health and Social Care

The results below state how strongly Surrey students taking part in the 2011 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Student Comments

Students were offered the chance to highlight any positive or negative things about their department. The most frequently used words for each are displayed below.