## Contents

### 2011/12 Comparison

- **Faculty of Arts and Human Sciences**
- **Faculty of Business, Economics and Law**
- **Faculty of Engineering and Physical Sciences**
- **Faculty of Health and Medical Sciences**

### University of Surrey Overall Satisfaction

- **Faculty of Arts and Human Sciences**
  - Arts
  - English & Languages
  - Guildford School of Acting
  - Politics
  - Psychology
  - Sociology

- **Faculty of Business, Economics and Law**
  - Economics
  - School of Law
  - Surrey Business School & School of Hospitality and Tourism Management

- **Faculty of Engineering and Physical Sciences**
  - Civil, Chemical & Environmental Engineering
  - Computing
  - Electronic Engineering
  - Mathematics
  - Mechanical Engineering Sciences
  - Physics

- **Faculty of Health and Medical Sciences**
  - Biochemistry & Physiology
  - Chemical Sciences
  - Health & Social Care
  - Microbial & Cellular
  - Nutrition & Metabolism

Select subject area for detailed results

## Contents

### 2011/12 Comparison

- **Faculty of Arts and Human Sciences**
- **Faculty of Business, Economics and Law**
- **Faculty of Engineering and Physical Sciences**
- **Faculty of Health and Medical Sciences**

### University of Surrey Overall Satisfaction

- **Faculty of Arts and Human Sciences**
  - Arts
  - English & Languages
  - Guildford School of Acting
  - Politics
  - Psychology
  - Sociology

- **Faculty of Business, Economics and Law**
  - Economics
  - School of Law
  - Surrey Business School & School of Hospitality and Tourism Management

- **Faculty of Engineering and Physical Sciences**
  - Civil, Chemical & Environmental Engineering
  - Computing
  - Electronic Engineering
  - Mathematics
  - Mechanical Engineering Sciences
  - Physics

- **Faculty of Health and Medical Sciences**
  - Biochemistry & Physiology
  - Chemical Sciences
  - Health & Social Care
  - Microbial & Cellular
  - Nutrition & Metabolism

Select subject area for detailed results
Faculty of Arts and Human Sciences

Overall Satisfaction comparing 2011 to 2012

Politics 2011: 93%
Politics 2012: 97%

English & Languages 2011: 81%
English & Languages 2012: 84%

Dance, Film & Theatre 2011: 75%
Dance, Film & Theatre 2012: 100%

Music and Sound Recording 2011: 90%
Music and Sound Recording 2012: 100%

Arts 2011: 91%
Arts 2012: 100%

Languages & Translation Studies 2011: 80%
Languages & Translation Studies 2012: 90%

English 2011: 81%
English 2012: 100%

Music and Sound Recording 2011: 90%
Music and Sound Recording 2012: 100%

Politics 2011: 93%
Politics 2012: 97%
Faculty of Arts and Human Sciences

Overall Satisfaction comparing 2011 to 2012

- Psychology 2011: 83%  
  2012: 95%

- Sociology 2011: 94%  
  2012: 88%

- Guildford School of Acting 2011: 76%  
  2012: 81%
Overall Satisfaction comparing 2011 to 2012

- **Economics**
  - 2011: 89%
  - 2012: 96%

- **School of Law**
  - 2011: 80%
  - 2012: 89%

- **School of Management**
  - 2011: 85%
  - 2012: 87%
Faculty of Engineering and Physical Sciences

Overall Satisfaction comparing 2011 to 2012

- **Civil, Chemical and Environmental Engineering**
  - 2011: 86%
  - 2012: 94%

- **Electronic Engineering**
  - 2011: 74%
  - 2012: 93%

- **Mechanical Engineering Sciences**
  - 2011: 94%
  - 2012: 98%
Faculty of Engineering and Physical Sciences

Overall Satisfaction comparing 2011 to 2012

- **Computing**
  - 2011: 89%
  - 2012: 89%

- **Mathematics**
  - 2011: 95%
  - 2012: 87%

- **Physics**
  - 2011: 97%
  - 2012: 91%
Faculty of Health and Medical Sciences

Overall Satisfaction comparing 2011 to 2012

2011 2012
Biochemistry and Physiology 93% 95%
Microbial and Cellular 95%
Nutrition and Metabolism 100% 87%

2011 2012
Chemical Sciences 93% 93%

2011 2012
Health and Social Care 91% 93%
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Number of registered students: **2582**

Percentage of eligible students who took the survey: **77 %**
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Percentage of overall satisfaction:**
- Teaching: 95%
- Assessment and feedback: 74%
- Academic support: 81%
- Organisation and management: 72%
- Learning resources: 86%
- Personal development: 87%

**Number of registered students:** 146

**Percentage of eligible students who took the survey:** 77%
Faculty of Arts and Human Sciences
English and Languages

The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- 91% for Teaching
- 62% for Assessment and feedback
- 79% for Academic support
- 77% for Organisation and management
- 82% for Learning resources
- 84% for Personal development

Number of registered students: 144

Percentage of eligible students who took the survey: 87%
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- Teaching: 88%
- Assessment and feedback: 56%
- Academic support: 73%
- Organisation and management: 54%
- Learning resources: 68%
- Personal development: 85%

Number of registered students: 85

Percentage of eligible students who took the survey: 74%
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Satisfaction scores:**
- Teaching: 94%
- Assessment and feedback: 88%
- Academic support: 92%
- Organisation and management: 93%
- Learning resources: 85%
- Personal development: 91%

**Percentage for overall satisfaction:** 97%

**Number of registered students:** 34

**Percentage of eligible students who took the survey:** 94%
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Number of registered students: 128

Percentage of eligible students who took the survey: 89%
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Faculty of Arts and Human Sciences**

**Sociology**

**Percentage for overall satisfaction**

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Teaching</td>
<td>90%</td>
</tr>
<tr>
<td>Assessment and feedback</td>
<td>76%</td>
</tr>
<tr>
<td>Academic support</td>
<td>80%</td>
</tr>
<tr>
<td>Organisation and management</td>
<td>87%</td>
</tr>
<tr>
<td>Learning resources</td>
<td>85%</td>
</tr>
<tr>
<td>Personal development</td>
<td>73%</td>
</tr>
</tbody>
</table>

**Number of registered students:** 121

**Percentage of eligible students who took the survey:** 79%
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- Teaching: 89%
- Assessment and feedback: 89%
- Academic support: 91%
- Organisation and management: 95%
- Learning resources: 92%
- Personal development: 88%

Percentage for overall satisfaction: 96%

Number of registered students: 98

Percentage of eligible students who took the survey: 68%
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Satisfaction scores:**

- 90%: Teaching
- 74%: Assessment and feedback
- 88%: Academic support
- 79%: Organisation and management
- 94%: Learning resources
- 87%: Personal development

Number of registered students: **131**

Percentage of eligible students who took the survey: **82%**
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- Teaching: 82%
- Assessment and feedback: 69%
- Academic support: 78%
- Organisation and management: 82%
- Learning resources: 89%
- Personal development: 80%

Number of registered students: 450

Percentage of eligible students who took the survey: 69%
Faculty of Engineering and Physical Sciences
Civil, Chemical and Environmental Engineering

The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- Teaching: 81%
- Assessment and feedback: 66%
- Academic support: 85%
- Organisation and management: 78%
- Learning resources: 87%
- Personal development: 85%

Percentage for overall satisfaction: 94%

Number of registered students: 134

Percentage of eligible students who took the survey: 77%
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Number of registered students: 86

Percentage of eligible students who took the survey: 81%
Faculty of Engineering and Physical Sciences

Electronic Engineering

The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- Teaching: 93%
- Assessment and feedback: 88%
- Academic support: 88%
- Organisation and management: 89%
- Learning resources: 97%
- Personal development: 84%

Number of registered students: 55

Percentage of eligible students who took the survey: 73%
Mathematics

The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- Teaching: 85%
- Assessment and feedback: 73%
- Academic support: 79%
- Organisation and management: 75%
- Learning resources: 91%
- Personal development: 63%

Number of registered students: 91

Percentage of eligible students who took the survey: 68%
Faculty of Engineering and Physical Sciences
Mechanical Engineering Sciences

The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- Teaching: 94%
- Assessment and feedback: 85%
- Academic support: 93%
- Organisation and management: 93%
- Learning resources: 93%
- Personal development: 93%

Percentage for overall satisfaction: 98%

Number of registered students: 121

Percentage of eligible students who took the survey: 79%
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).
Faculty of Health and Medical Sciences

Chemical Sciences

The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Number of registered students: **50**

Percentage of eligible students who took the survey: **90%**
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Number of registered students: 436

Percentage of eligible students who took the survey: 74%
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

### Satisfaction scores:

<table>
<thead>
<tr>
<th>Category</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Teaching</td>
<td>90%</td>
</tr>
<tr>
<td>Assessment and feedback</td>
<td>72%</td>
</tr>
<tr>
<td>Academic support</td>
<td>92%</td>
</tr>
<tr>
<td>Organisation and management</td>
<td>78%</td>
</tr>
<tr>
<td>Learning resources</td>
<td>95%</td>
</tr>
<tr>
<td>Personal development</td>
<td>85%</td>
</tr>
</tbody>
</table>

Percentage for overall satisfaction: 95%

Number of registered students: 22

Percentage of eligible students who took the survey: 91%
The results below state how strongly Surrey students taking part in the 2012 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Number of registered students: 73

Percentage of eligible students who took the survey: 82%