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2012/13 Comparison

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### University of Surrey Overall Satisfaction

### Faculty of Arts and Human Sciences

<table>
<thead>
<tr>
<th>Subject Area</th>
<th>Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arts</td>
<td>Dance, Film, Music, Sound Recording, Theatre</td>
</tr>
<tr>
<td>English and Languages</td>
<td>Creative Writing, English Literature, Language Studies</td>
</tr>
<tr>
<td>Guildford School of Acting</td>
<td>Acting, Musical Theatre, Production Skills</td>
</tr>
<tr>
<td>Politics</td>
<td>Politics</td>
</tr>
<tr>
<td>Psychology</td>
<td>Psychology</td>
</tr>
<tr>
<td>Sociology</td>
<td>Criminology, Media Studies, Sociology</td>
</tr>
</tbody>
</table>

### Faculty of Business, Economics and Law

<table>
<thead>
<tr>
<th>Subject Area</th>
<th>Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Economics</td>
<td>Economics</td>
</tr>
<tr>
<td>School of Hospitality and Tourism Management</td>
<td>Tourism, Transport and Travel</td>
</tr>
<tr>
<td>School of Law</td>
<td>Law</td>
</tr>
<tr>
<td>Surrey Business School</td>
<td>Accounting, Finance, Management Studies</td>
</tr>
</tbody>
</table>

### Faculty of Engineering and Physical Sciences

<table>
<thead>
<tr>
<th>Subject Area</th>
<th>Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Chemical and Process Engineering &amp; Civil and Environmental Engineering</td>
<td>Chemical and Process Engineering, Civil and Environmental Engineering</td>
</tr>
<tr>
<td>Chemistry</td>
<td>Chemistry</td>
</tr>
<tr>
<td>Computing</td>
<td>Computer Science</td>
</tr>
<tr>
<td>Electronic Engineering</td>
<td>Electronic and Electrical Engineering</td>
</tr>
<tr>
<td>Mathematics</td>
<td>Mathematics and Statistics</td>
</tr>
<tr>
<td>Mechanical Engineering Sciences</td>
<td>Aerospace Engineering, Mechanical, Production and Manufacturing Engineering</td>
</tr>
<tr>
<td>Physics</td>
<td>Physics and Astronomy</td>
</tr>
</tbody>
</table>

### Faculty of Health and Medical Sciences

<table>
<thead>
<tr>
<th>Subject Area</th>
<th>Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Biochemistry and Physiology</td>
<td>Molecular Biology, Biophysics and Biochemistry</td>
</tr>
<tr>
<td>Health and Social Care</td>
<td>Nursing</td>
</tr>
<tr>
<td>Microbial &amp; Cellular Sciences</td>
<td>Microbiology</td>
</tr>
<tr>
<td>Nutritional Sciences</td>
<td>Nutrition</td>
</tr>
</tbody>
</table>
Faculty of Arts and Human Sciences

Overall Satisfaction comparing 2012 to 2013

<table>
<thead>
<tr>
<th>Program</th>
<th>2012</th>
<th>2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Arts</td>
<td>91%</td>
<td>87%</td>
</tr>
<tr>
<td>English &amp; Languages</td>
<td>84%</td>
<td>90%</td>
</tr>
<tr>
<td>Guildford School of Acting</td>
<td>81%</td>
<td>92%</td>
</tr>
</tbody>
</table>
Faculty of Arts and Human Sciences

Overall Satisfaction comparing 2012 to 2013

Politics
- 2012: 97%
- 2013: 94%

Psychology
- 2012: 95%
- 2013: 90%

Sociology
- 2012: 88%
- 2013: 87%
Faculty of Business, Economics and Law

Overall Satisfaction comparing 2012 to 2013

- **Economics**
  - 2012: 96%
  - 2013: 94%

- **School of Law**
  - 2012: 89%
  - 2013: 91%

- **School of Hospitality and Tourism Management**
  - 2012: 87%
  - 2013: 96%

- **Surrey Business School**
  - 2012: 92%
  - 2013: 96%
Faculty of Engineering and Physical Sciences

Overall Satisfaction comparing 2012 to 2013

- Civil, Chemical and Environmental Engineering:
  - 2012: 94%
  - 2013: 92%

- Chemical Sciences:
  - 2012: 93%
  - 2013: 93%

- Chemistry:
  - 2012: 100%
  - 2013: 100%

- Computing:
  - 2012: 89%
  - 2013: 87%
Faculty of Engineering and Physical Sciences

Overall Satisfaction comparing 2012 to 2013

<table>
<thead>
<tr>
<th>Course</th>
<th>2012 Satisfaction</th>
<th>2013 Satisfaction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mathematics</td>
<td>87%</td>
<td>97%</td>
</tr>
<tr>
<td>Electronic Engineering</td>
<td>93%</td>
<td>92%</td>
</tr>
</tbody>
</table>

University of Surrey
Faculty of Engineering and Physical Sciences

Overall Satisfaction comparing 2012 to 2013

Physics  
2012: 91%
2013: 93%

Mechanical Engineering Sciences  
2012: 98%
2013: 91%

Physics  
2012: 91%
2013: 93%
Faculty of Health and Medical Sciences
Overall Satisfaction comparing 2012 to 2013

- **Biochemistry and Physiology**
  - 2012: 95%
  - 2013: 97%

- **Health and Social Care**
  - 2012: 93%
  - 2013: 91%
Faculty of Health and Medical Sciences

Overall Satisfaction comparing 2012 to 2013

- Microbial and Cellular Sciences:
  - 2012: 95%
  - 2013: 88%

- Nutrition and Metabolism:
  - 2012: 100%
  - 2013: 87%

- Nutritional Sciences:
  - 2013: 90%
The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Percentage of eligible students who took the survey: 79%

Number of registered students: 2543

Satisfaction scores:
- 91% - Teaching
- 75% - Assessment and feedback
- 85% - Academic support
- 83% - Organisation and management
- 90% - Learning resources
- 86% - Personal development

Percentage for overall satisfaction: 92%
Faculty of Arts and Human Sciences

The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- 91% - Teaching
- 61% - Assessment and feedback
- 80% - Academic support
- 73% - Organisation and management
- 87% - Learning resources
- 83% - Personal development

Number of registered students: 158

Percentage of eligible students who took the survey: 77%
Faculty of Arts and Human Sciences

English and Languages

The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- 93% - Teaching
- 71% - Assessment and feedback
- 85% - Academic support
- 80% - Organisation and management
- 86% - Learning resources
- 87% - Personal development

Number of registered students: 118

Percentage of eligible students who took the survey: 88%
Faculty of Arts and Human Sciences
Guildford School of Acting

The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- 94% - Teaching
- 82% - Assessment and feedback
- 90% - Academic support
- 79% - Organisation and management
- 89% - Learning resources
- 95% - Personal development

Number of registered students: 104

Percentage of eligible students who took the survey: 86%
Faculty of Arts and Human Sciences
Politics

The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- 99% - Teaching
- 81% - Assessment and feedback
- 84% - Academic support
- 91% - Organisation and management
- 86% - Learning resources
- 85% - Personal development

Number of registered students: 40

Percentage of eligible students who took the survey: 90%
Faculty of Arts and Human Sciences
Psychology

The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- 94% - Teaching
- 66% - Assessment and feedback
- 88% - Academic support
- 89% - Organisation and management
- 92% - Learning resources
- 80% - Personal development

Number of registered students: 135

Percentage of eligible students who took the survey: 89%
Sociology

The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- 94% - Teaching
- 70% - Assessment and feedback
- 80% - Academic support
- 87% - Organisation and management
- 85% - Learning resources
- 80% - Personal development

Number of registered students: 90

Percentage of eligible students who took the survey: 87%
The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- 92% - Teaching
- 79% - Assessment and feedback
- 86% - Academic support
- 93% - Organisation and management
- 96% - Learning resources
- 86% - Personal development

Number of registered students: 100

Percentage of eligible students who took the survey: 81%
The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Satisfaction scores:**
- 93% - Teaching
- 84% - Assessment and feedback
- 91% - Academic support
- 90% - Organisation and management
- 97% - Learning resources
- 89% - Personal development

Number of registered students: **122**

Percentage of eligible students who took the survey: **74%**
Faculty of Business, Economics and Law
School of Law

The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from 'strongly disagree' (1) to 'strongly agree' (5).

Satisfaction scores:
- 94% - Teaching
- 83% - Assessment and feedback
- 85% - Academic support
- 86% - Organisation and management
- 88% - Learning resources
- 86% - Personal development

Percentage for overall satisfaction: 91%

Number of registered students: 117

Percentage of eligible students who took the survey: 84%
The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- 85% - Teaching
- 77% - Assessment and feedback
- 86% - Academic support
- 88% - Organisation and management
- 92% - Learning resources
- 87% - Personal development

Percentage for overall satisfaction: 92%

Number of registered students: 312

Percentage of eligible students who took the survey: 74%
The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Satisfaction scores:**

- **89%** - Teaching
- **80%** - Assessment and feedback
- **83%** - Academic support
- **81%** - Organisation and management
- **94%** - Learning resources
- **94%** - Personal development

**Percentage for overall satisfaction:** 92%

**Number of registered students:** 90

**Percentage of eligible students who took the survey:** 80%
The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- 91% - Teaching
- 77% - Assessment and feedback
- 91% - Academic support
- 70% - Organisation and management
- 93% - Learning resources
- 89% - Personal development

Number of registered students: 45

Percentage of eligible students who took the survey: 89%
The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- 84% - Teaching
- 78% - Assessment and feedback
- 87% - Academic support
- 83% - Organisation and management
- 91% - Learning resources
- 77% - Personal development

Number of registered students: 110

Percentage of eligible students who took the survey: 76%
Faculty of Engineering and Physical Sciences

Electronic Engineering

The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- 92% - Teaching
- 74% - Assessment and feedback
- 90% - Academic support
- 90% - Organisation and management
- 95% - Learning resources
- 87% - Personal development

Number of registered students: 66

Percentage of eligible students who took the survey: 79%
Faculty of Engineering and Physical Sciences
Mathematics

The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- 88% - Teaching
- 78% - Assessment and feedback
- 88% - Academic support
- 81% - Organisation and management
- 92% - Learning resources
- 82% - Personal development

Number of registered students: 92

Percentage of eligible students who took the survey: 77%
Faculty of Engineering and Physical Sciences

Mechanical Engineering Sciences

The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- 90% - Teaching
- 71% - Assessment and feedback
- 84% - Academic support
- 86% - Organisation and management
- 91% - Learning resources
- 85% - Personal development

Percentage for overall satisfaction: 91%

Number of registered students: 110

Percentage of eligible students who took the survey: 80%
Faculty of Engineering and Physical Sciences

Physics

The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- 93% - Teaching
- 78% - Assessment and feedback
- 91% - Academic support
- 90% - Organisation and management
- 88% - Learning resources
- 92% - Personal development

Number of registered students: 37

Percentage of eligible students who took the survey: 81%
The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Number of registered students: 138

Percentage of eligible students who took the survey: 86%
The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Satisfaction scores:**

- 90% - Teaching
- 77% - Assessment and feedback
- 82% - Academic support
- 80% - Organisation and management
- 89% - Learning resources
- 90% - Personal development

**Number of registered students:** 400

**Percentage of eligible students who took the survey:** 74%
The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- 86% - Teaching
- 66% - Assessment and feedback
- 82% - Academic support
- 81% - Organisation and management
- 92% - Learning resources
- 76% - Personal development

Number of registered students: 29

Percentage of eligible students who took the survey: 83%
The results below state how strongly Surrey students taking part in the 2013 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).