National Student Survey Results 2016

University of Surrey
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OVERALL SATISFACTION

The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- Teaching: 89%
- Assessment & feedback: 76%
- Academic support: 86%
- Organisation & management: 83%
- Learning resources: 91%
- Personal development: 86%

Percentage for overall satisfaction: 90%

Number of registered students: 2204

Percentage of eligible students who took the survey: 80%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- Teaching: 91%
- Assessment & feedback: 84%
- Academic support: 87%
- Organisation & management: 91%
- Learning resources: 93%
- Personal development: 89%

Percentage for overall satisfaction: 95%

Number of registered students: 134

Percentage of eligible students who took the survey: 79%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).
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**Satisfaction scores:**
- Teaching: 87%
- Assessment & feedback: 78%
- Academic support: 86%
- Organisation & management: 89%
- Learning resources: 94%
- Personal development: 85%

**Percentage for overall satisfaction:** 91%

**Number of registered students:** 142

**Percentage of eligible students who took the survey:** 77%

Data does not include Politics.
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- 90% Teaching
- 76% Assessment & feedback
- 80% Academic support
- 79% Organisation & management
- 88% Learning resources
- 86% Personal development

Percentage for overall satisfaction: 90%

Number of registered students: 124

Percentage of eligible students who took the survey: 78%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

- **Teaching**: 93%
- **Assessment & feedback**: 87%
- **Academic support**: 89%
- **Organisation & management**: 75%
- **Learning resources**: 91%
- **Personal development**: 88%

### Satisfaction scores:

- **Overall satisfaction**: 88%

### Number of registered students:

103

### Percentage of eligible students who took the survey:

89%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:

- **Teaching**: 91%
- **Assessment & feedback**: 74%
- **Academic support**: 85%
- **Organisation & management**: 77%
- **Learning resources**: 88%
- **Personal development**: 81%

Percentage for overall satisfaction:

- **84%**

Number of registered students:

- **39**

Percentage of eligible students who took the survey:

- **82%**
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from 'strongly disagree' (1) to 'strongly agree' (5).

- **Teaching**: 85%
- **Assessment & feedback**: 69%
- **Academic support**: 77%
- **Organisation & management**: 81%
- **Learning resources**: 83%
- **Personal development**: 76%

Satisfaction scores:

Percentage for overall satisfaction: 80%

Number of registered students: 107

Percentage of eligible students who took the survey: 86%
Faculty of Arts & Social Sciences

SURREY BUSINESS SCHOOL

The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Satisfaction scores:**
- Teaching: 85%
- Assessment & feedback: 78%
- Academic support: 85%
- Organisation & management: 90%
- Learning resources: 90%
- Personal development: 88%

**Percentage for overall satisfaction:** 89%

**Number of registered students:** 253

**Percentage of eligible students who took the survey:** 77%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- Teaching: 90%
- Assessment & feedback: 64%
- Academic support: 86%
- Organisation & management: 88%
- Learning resources: 88%
- Personal development: 88%

Percentage for overall satisfaction: 98%

Number of registered students: 50

Percentage of eligible students who took the survey: 92%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

### Satisfaction scores:

- **Teaching**: 94%
- **Assessment & feedback**: 70%
- **Academic support**: 93%
- **Organisation & management**: 76%
- **Learning resources**: 96%
- **Personal development**: 92%

### Percentage for overall satisfaction:

- **97%**

### Number of registered students:

- **39**

### Percentage of eligible students who took the survey:

- **79%**
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- Teaching: 87%
- Assessment & feedback: 73%
- Academic support: 83%
- Organisation & management: 84%
- Learning resources: 89%
- Personal development: 83%

Percentage for overall satisfaction: 91%

Number of registered students: 92

Percentage of eligible students who took the survey: 60%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from 'strongly disagree' (1) to 'strongly agree' (5).

Satisfaction scores:

- **Teaching**: 85%
- **Assessment & feedback**: 82%
- **Academic support**: 86%
- **Organisation & management**: 83%
- **Learning resources**: 95%
- **Personal development**: 84%

**Percentage for overall satisfaction:** 87%

**Number of registered students:** 60

**Percentage of eligible students who took the survey:** 78%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from 'strongly disagree' (1) to ‘strongly agree’ (5).

Percentage for overall satisfaction: 100%

Number of registered students: 49

Percentage of eligible students who took the survey: 82%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

<table>
<thead>
<tr>
<th>Category</th>
<th>Satisfaction scores</th>
</tr>
</thead>
<tbody>
<tr>
<td>Teaching</td>
<td>92%</td>
</tr>
<tr>
<td>Assessment &amp; feedback</td>
<td>83%</td>
</tr>
<tr>
<td>Academic support</td>
<td>92%</td>
</tr>
<tr>
<td>Organisation &amp; management</td>
<td>92%</td>
</tr>
<tr>
<td>Learning resources</td>
<td>88%</td>
</tr>
<tr>
<td>Personal development</td>
<td>78%</td>
</tr>
</tbody>
</table>

Percentage for overall satisfaction: 100%

Number of registered students: 94

Percentage of eligible students who took the survey: 78%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

Satisfaction scores:
- Teaching: 84%
- Assessment & feedback: 73%
- Academic support: 87%
- Organisation & management: 89%
- Learning resources: 93%
- Personal development: 86%

Percentage for overall satisfaction: 94%

Number of registered students: 140

Percentage of eligible students who took the survey: 77%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Satisfaction scores:**
- Teaching: 93%
- Assessment & feedback: 80%
- Academic support: 88%
- Organisation & management: 88%
- Learning resources: 89%
- Personal development: 84%

**Percentage for overall satisfaction:** 92%

**Number of registered students:** 159

**Percentage of eligible students who took the survey:** 79%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from ‘strongly disagree’ (1) to ‘strongly agree’ (5).

**Satisfaction scores:**
- **Teaching:** 87%
- **Assessment & feedback:** 70%
- **Academic support:** 83%
- **Organisation & management:** 73%
- **Learning resources:** 90%
- **Personal development:** 87%

**Percentage for overall satisfaction:** 83%

**Number of registered students:** 333

**Percentage of eligible students who took the survey:** 83%
The results below state how strongly Surrey students taking part in the 2016 National Student Survey agreed or disagreed with a number of statements relating to each of these six categories. Students were asked to respond on a scale from 'strongly disagree' (1) to 'strongly agree' (5).

Satisfaction scores:
- Teaching: 91%
- Assessment & feedback: 64%
- Academic support: 82%
- Organisation & management: 79%
- Learning resources: 93%
- Personal development: 85%

Percentage for overall satisfaction: 89%

Number of registered students: 80

Percentage of eligible students who took the survey: 79%
Every effort has been made to ensure the accuracy of the information contained in this publication at the time of going to press. The University reserves the right, however, to introduce changes to the information given.

August 2016